Benefits Overview — STAR
Here is a summary of the benefits you get as an Amerigroup member.

Primary Care
Maintaining good physical health is important. With Amerigroup, you go to one main person for your health care. He or she can be a doctor, a nurse practitioner, or a physician's assistant. This person is called your primary care provider. Amerigroup has a network of doctors and nurses who assist our members. To find a provider in your area, use the Find a Doctor link.

Dental Care
Amerigroup members age 20 and younger can get dental benefits through the Medicaid dental plan they choose. The dental plans available are:
- DentaQuest  1-800-516-0165
- MCNA Dental  1-800-494-6262

Pharmacy
Adults and children can get as many prescriptions as their doctor thinks are needed. You may go to any pharmacy that takes Amerigroup to have your prescription filled. Since Amerigroup covers your prescriptions, you need to take your Amerigroup ID card or your Texas Benefits Medicaid card with you when you get your prescriptions.

If you do not know if a drugstore takes Amerigroup, ask the pharmacist. You can also call Member Services at 1-800-600-4441.

Vision Care
Amerigroup members do not need a referral from their primary care provider for eye care benefits. Members age 20 and younger get a vision exam and medically necessary frames and lenses once every 12 months. Members age 21 and older get a vision exam and medically necessary frames and lenses once every 24 months.

Please call Superior Vision of Texas at 1-800-428-8789 for help finding a network eye doctor (optometrist) in your area.

Ride Assistance
If you need transportation for medical appointments, call the Texas Health and Human Services Commission (HHSC) Medical Transportation Program (MTP). MTP will help you get to your doctor appointments and to the hospital for scheduled tests or surgery.

WEBMTX-0135-15
Call MTP at least 48 hours before your appointment. The sooner you call, the easier it should be for you to get transportation. You can call MTP toll-free from 8 a.m. to 5 p.m., Monday through Friday at 1-855-687-3255 for the Dallas/Fort Worth area, call 1-855-687-4786 for the Houston/Beaumont area, or call 1-877-633-8747 for all other areas.

Amerigroup provides nonemergency ambulance transportation for members who require this service. To get nonemergency ambulance transportation, your doctor must contact us to arrange for these services.

**Value-added Benefits**

As an Amerigroup member, you also get some additional benefits, including:

- 24-hour Nurse HelpLine – nurses available 24 hours a day, 7 days a week for your urgent medical issues and health-care questions
- Transportation assistance to get to your medical appointments when medical transportation services are not available
- One sports or school physical every year for members ages 6 to 18
- Boys & Girls Club membership where available for members ages 6 to 18
- Additional 200 one-time Lifeline cellphone minutes with health-related text messages if you qualify
- Allergy-free pillow cover for eligible members age 20 and younger with asthma
- Taking Care of Baby and Me® program for pregnant women and new mothers – program participants are eligible for Warm Health™ by My Advocate, which gives you information and support to help keep you and your baby healthy – for more information, visit Warm Health.
- Smoking/tobacco cessation help with personal coaching
- Gift cards for achieving health goals or getting certain checkups or screenings like Texas Health Steps and pregnancy checkups or cholesterol and diabetic screenings
- Personal disaster plan and first aid kit after completing a plan online
- Dental hygiene kit for members age 21 and older

Specific benefit details, including exclusions and limitations, can be found in the member handbook.

Amerigroup members in the Medicaid Rural Service Area are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.