

## Choice Change Period Information for Georgia Families® Members

Choices for a Healthy Life

### Georgia Families® New Plan Year

Beginning July 1, 2017, the Georgia Families® program will provide members a choice of four (4) Care Management Organizations (CMOs): Amerigroup, CareSource, Peach State and WellCare. Georgia Families® serves certain Medicaid and PeachCare for Kids® members, and Planning for Healthy Babies® enrollees. In the past, Georgia Families® Open Enrollment took place on members' anniversary dates. This year, open enrollment for the new plan year was from March 1<sup>st</sup> through March 31<sup>st</sup> 2017 for ALL Georgia Families® members. Members who did not choose a CMO were assigned to one of the following:



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## Choice Change Period Begins July 1st!

- From **July 1<sup>st</sup> through September 30<sup>th</sup> 2017**, ALL members have the option to choose a different CMO.
- Members who choose a different CMO will be mailed a new member ID card and CMO packet.
- Members who move to a different CMO will be enrolled in the new CMO on the 1<sup>st</sup> day of the next month.
- **NOTE: Members can only make one CMO change during the Choice Change Period!**  
*Members may choose a different CMO on their next anniversary date.*

### There are four (4) ways to choose a new CMO during the Choice Change Period:

1. Online: Go to [www.georgia-families.com](http://www.georgia-families.com)
2. By Phone: Call 1-888-GA-ENROLL (1-888-423-6765).
3. By Fax: Fax the Enrollment Form to 1-866-4U2ENROLL (1-866-482-3676).
4. By Mail: Mail the Enrollment Form to the following address:

Georgia Families  
P.O. Box 1096  
Atlanta, Georgia 30301-9920

Georgia Families® representatives can answer questions and help members choose a new CMO. Call 1-888-GA-ENROLL (1-888-423-6765) toll-free or go to [www.georgia-families.com](http://www.georgia-families.com) for help. Business hours are 7:00 a.m. – 7:00 p.m. Monday through Friday.