

# GA Families 360<sup>sm</sup> Round Up



News for parents, caregivers, advocates and members in foster care, adoption assistance and select youth in the Juvenile Justice System

## Get your member ID card

Members will get their Amerigroup ID card and number within two weeks of enrollment. If a member loses his or her ID card, call **1-855-661-2021** (TTY 1-800-855-2880).

Did you know about Amerigroup Mobile for your smartphone or tablet? If you have an Android or iPhone, you can get a mobile ID card to show your doctor, pharmacist or urgent care center.



Print your member ID card.



Download Amerigroup Mobile.

Dental benefits will make you

# smile

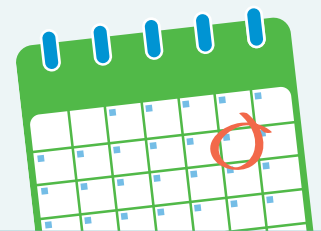


Members need to see their primary care dental provider (PCD) every six months for a healthy smile. If a member has not visited his or her PCD in the last six months, please be sure to schedule a visit.

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## Checkups for better health

Early and Periodic Screening Diagnosis and Treatment (EPSDT) visits help make sure members get the care they need when they need it. If a member has not had his or her EPSDT visit, please schedule a visit as soon as possible.



## Get prizes and rewards!

Every month we will raffle off great prizes like tablets, birthday parties and the iPod touch for those members who complete their annual well visit and two semiannual dental visits. Call your primary care doctor and dentist today to schedule a visit!



# Questions?

## We're here to help!

### Q: How do I get my new ID card?

A: New ID cards should arrive to Adoptive Assistance members within two weeks of enrollment.

### Q: Will there be a service disruption while I wait for my new cards from Amerigroup?

A: No, there should be no service disruption. If you need health care services before you get your new Amerigroup ID card, simply take your Medicaid card with you to your doctor's appointment. Tell your doctor that you are an Amerigroup member in the Georgia Families 360° Program.

### Q: Are there copays for doctor visits?

A: No, there are no doctor copays for members in the Georgia Families 360° Program.

### Q: How can I find out what doctors are in the Amerigroup network?

A: You can find the Amerigroup provider network online at [www.myamerigroup.com/GA](http://www.myamerigroup.com/GA).



Find a doctor on your smartphone or tablet.

### Q: Can Amerigroup be used as a secondary insurance?

A: Yes, Medicaid is the payer of last resort. That means your primary insurance must be used first before you use Amerigroup.

Still have  
questions?

Call Georgia Families 360° Member Intake Line: 1-855-661-2021 (TTY 1-800-855-2880) from 7 a.m. to 7 p.m. Monday through Friday to get answers about your benefits, find your doctor or change your doctor.