

Georgia Families 360SM Newsletter



Get plugged in

with Virtual Care Connection (VCC)

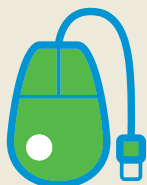
This program connects our members to a real **Georgia Families 360SM program care coordinator** with their computer, tablet or smartphone. Their device lets them see who's meeting with them in real time — it's easy to use and doesn't require any special skills to set up!



Here's how it works:

Georgia Families 360SM program care coordinators schedule private VCC meetings including treatment team members, like post adoption workers, DJJ staff, providers and other important community support staff. It's a way for our members to connect with their health care team without ever leaving their homes!

For more information



about VCC, contact the Member Intake Line at 1-855-661-2021, the **Georgia Families 360SM program** and Community Outreach and Education team at ga360trng@amerigroup.com or your assigned care coordinator.

Spring into summer



— members get free over-the-counter (OTC) medications with a prescription

Did you know that Amerigroup Community Care covers over-the-counter (OTC) medications?

Some of these items include:

- CeraVe sunscreen lotion
- Antihistamines
- Calamine lotion
- Insect repellent



Our members receive these OTC medications at no out-of-pocket cost with a prescription from their primary care provider (PCP) and filling it at their local network pharmacy.

Let's keep in touch



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Amerigroup launches its IT Apprenticeship Program

Amerigroup launched the **Information Technology (IT) Apprenticeship Program**, in partnership with Year Up, J.W. Fanning Institute for Leadership Development through the University of Georgia and Multi-Agency Alliance for Children (MAAC). This program provides IT career opportunities for young members aging out of the **Georgia Families 360SM** foster care program.

Through this program, young adults receive social, educational, and financial support to help them transition into adulthood with better stability, well-being, and opportunity.



Through the Amerigroup IT Apprenticeship Program, participants receive broad experience in a variety of technical career paths. They will apply their technology skills to solve complex business requirements and work closely with peers and senior managers while participating in additional training and boot camps.

If you know a foster care young adult between ages 18-24 with a high school diploma or GED who has an interest in IT, contact Tanya A. Chambers at Tanya.Chambers@amerigroup.com.



Get healthy and get rewards

Children who keep their EPSDT appointments can get a \$25 rewards card. Members can use this rewards card to buy items from select retailers and pharmacies that help keep their child healthy.

Members get their cards by calling their child's **care coordinator** and asking for a **Healthy Rewards card**. Once we confirm their appointment, we send the card in the mail.



Our **Education and Training** department

Our Education and Training department provides information and training on the Georgia Families 360°SM program and other important topics through in-person sessions and live webinars.

Training topics include:

- Attention deficit hyperactivity disorder (ADHD)
- Psychotropic medications
- Substance-related disorders
- Behavioral health services and referral processes
- Diabetes
- Asthma
- Bipolar disorder

We schedule **YMHFA** and **Stewards of Children** trainings all over the state throughout the year.

To prevent cancelation, these trainings require prior registration and confirmation that 10 people will attend.

Participants are required to remain for the whole training. Partial credit won't be provided.

Our team also offers computer-based education through Relias Learning online training site with information on the following topics:

- Trauma-informed care
- Parenting techniques for children with challenging behaviors
- Trauma-informed removals for law enforcement — you make the difference

To learn more about upcoming events, email us at GA360trng@amerigroup.com.

Our team also offers free, in-person training on topics like:

Youth Mental Health First Aid — an eight-hour, public education course on youth mental health. The training teaches risk factors, signs, the value of early care and a five-step plan to help.



Stewards of Children — a two-hour, evidence-informed training that teaches the statistics and common causes of child sexual abuse. It also trains members on how abuse impacts its survivors, skills to identify and protect a child from sexual abuse and how changes to policies and procedures help prevent abuse before it starts.





Behavioral health ER services

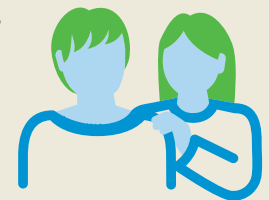
Do you know someone
who needs or wants
help for their child?

Every child in the Georgia Families 360°SM program has access to a care coordinator.

This person can help members find the right services for their child, keep them on track for regular appointments and locate resources in the community. If they don't know who their care coordinator is, please call the Member Intake Line at 1-855-661-2021.



Some individuals may need more support and services related to behavioral health (BH)



during an emergency. Discuss this concern with the member's BH provider or their assigned **Georgia Families 360°SM care coordinator**. Their **care coordinator** will help find the closest ER facility with BH support and include this information in our member's safety plan.