

# Technology at your service

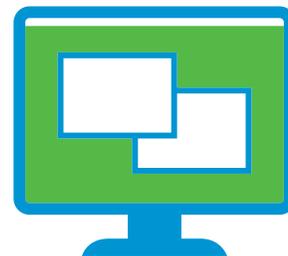
Helping your Georgia Families 360<sup>SM</sup> members is just a click away!

Looking to help members change PCPs or get an ID card? Our website includes all the info and self-service features you need!

To get started, visit [www.myamerigroup.com/GA](http://www.myamerigroup.com/GA).

To log in, you will need the member's:

- Amerigroup ID number
- Last name
- Date of birth
- ZIP code:
  - Of the member's mailing address for adoption assistance members
  - Of the county of custody office for foster care and Department of Juvenile Justice members



## View or print the Amerigroup ID card

- Under **Your Account**, click on **Member ID card**.
- Log in or create an account using the member's info.
- Click on **View & Print ID Card**.



Note:

- DFCS/DJJ case managers can print members' ID cards through the member website.
- Adoption assistance, CHAFFEE and former foster care members can either:
  - Print the ID card on the member website
  - Request an ID card be mailed to them by calling 1-855-661-2021

## Change the primary care provider (PCP)

- Under **Your Account**, click on **Change Your PCP**.
- Log in or create an account using the member's info.
- Choose a PCP from the search page.
- Click on **Change PCP**.



Note:

- DFCS/DJJ case managers, legal guardians or members (age 18 or older) can change the PCP by phone — call 1-855-661-2021.
- To view, print, and change their dentist or primary care dentist (PCD), call DentaQuest at 1-800-895-2218.



Have questions? Need help? Either:

- Call the Member Intake Line at 1-855-661-2021 (TTY 711)
- Email [gf360@amerigroup.com](mailto:gf360@amerigroup.com)