

## Connecting with the GF360<sup>SM</sup> program

### There are two easy ways to reach us for assistance:

State agency staff and legal guardians can reach us for assistance 24 hours a day, 7 days a week at the Member Intake Line 1-855-661-2021 or email us at GF360@amerigroup.com.

## Caregiver Help Line for foster parents/ placement providers

Amerigroup has created a special communication method specifically for foster parents and placement providers. This program is called Caregiver Help Line, and it is designed to help foster parents and placement agencies when they first receive a child. The Caregiver Help Line program is open from 9 a.m. to 2 p.m. Monday through Friday. If we do not answer, please leave a message, and we will respond the next business day.

**Just call 1-844-355-1132** as soon as you receive a new foster child, and we will assist in the process from there.



# Is it time for an EPSTD visit?



## All Amerigroup Georgia Families 360°<sub>SM</sub> (GF360°<sub>SM</sub>) members need to have regular Early and Periodic Screening, Diagnostic and Treatment (EPSDT) preventive health visits with their primary care providers (PCPs).

All youth under the age of 21 are eligible for these preventive health visits.

EPSDT preventive health visits are completed at different ages and stages of development. They are vital for making sure children stay healthy. At these visits, you can ask questions about health concerns, and the PCP can identify issues that may need treatment and require treatment to start quickly, if necessary.

### Being healthy brings rewards!

Amerigroup will provide rewards for keeping GF360°<sub>SM</sub> members current with their EPSDT preventive health and dental visits.

- Make sure the member completes their EPSDT preventive health and dental visits.
- Contact the member's GF360°<sub>SM</sub> care coordinator to verify the appointments.
- Once a year, Amerigroup will reward you with a \$25 wellness card\* for keeping your child current with his or her EPSDT preventive health visits and routine dental cleanings.

*\*Wellness cards are accepted by many national retailers and restaurants.*



Based on the age of your child, the EPSDT preventive health visit will include:

Health and developmental history	Physical examination
<b>Measurements</b> (length/height and weight, head circumference, weight for length, body mass index, and blood pressure)	<b>Procedures</b> (newborn blood, newborn bilirubin, critical congenital heart defect, immunization, anemia, lead, tuberculosis, dyslipidemia, sexually transmitted infections, HIV, cervical dysplasia)
<b>Sensory screening</b> (vision and hearing)	<b>Developmental/ behavioral health</b> (developmental screening, autism spectrum disorder screening, developmental surveillance, psychosocial/behavioral assessment, tobacco, alcohol, or drug use assessment, depression screening, maternal depression screening)
<b>Oral health</b> (fluoride varnish and fluoride supplementation)	<b>Anticipatory guidance</b>



## When is it time to schedule an EPSDT preventive health visit?

After the newborn visit in the hospital, babies need at least six EPSDT preventive health visits with the PCP BEFORE they turn 1 year old.

### Infants- birth up to 12 months (1 year) need visits at:

- 3-5 days old
- 6 months
- Before they turn 1 month
- 9 months
- 2 months
- 12 months (1 year) old
- 4 months

### After the 1 year old visit, take your toddlers to their EPSDT visits when they are:

- 15 months old
- 24 months old
- 18 months old
- 30 months (2 ½ years) old

At age 3 and until age 21, members should see their PCP yearly for their EPSDT preventive health visits.

### Dental care

Keeping teeth and gums healthy are also important parts of preventive care. Children should start having dental screenings as part of their regular EPSDT preventive health exams at age 6 months. At these appointments, the PCP will give you information on how to take care of the baby's mouth and how to help them develop healthy oral habits.

At age 1, take your child to the dentist to get a checkup and cleaning. This should occur every 6 months, thereafter. These appointments should include:

- Routine examination
- X-rays every six months (up to age 21)
- X-rays every 12 months (21 years and older)
- Cleaning, polishing, and fluoride
- Learning about oral care and habits, speech, growth and development, eating, and mouth injury prevention

