



Transitioning Members in Foster Care, Adoption Assistance and Juvenile Justice to Amerigroup Managed Care — General Information

The Georgia Department of Community Health is transitioning children in foster care, children receiving adoption assistance and select youth in the juvenile justice system to a single statewide Care Management Organization (CMO) effective March 3, 2014. Amerigroup is the designated statewide CMO responsible for coordinating the care of these children and youth. To help ensure a smooth transition, we would like to share the following "getting started" information regarding key topics of interest.

Interagency collaboration

Over the next couple of months, Amerigroup will be reaching out to various organizations, societies and advocacy groups involved or interested in the foster care, adoption assistance and juvenile justice populations. These groups include Families First, Georgia Council on Developmental Disabilities, CARE-M, Albany Advocacy Resource Center (ARC), Mental Health Association of Georgia, Georgia Parent Support Network, Chris Kids, Barton Law Center-Emory, Easter Seal and United Way just to name a few. Amerigroup is currently engaged in the development of collaborative programs, communication and training in conjunction with state child serving agencies to ensure continuity of care in the transition. These agencies include the Department of Community Health, Department of Human Services, Division of Children and Family Services, Department of Juvenile Justice, Department of Behavioral Health and Developmental Disabilities, Department of Public Health, Department of Education and Department of Early Care and Learning.

Education and training

Additional education and training opportunities for servicing providers, the foster care community, foster/birth parents, children receiving adoption assistance and adoptive parents, and members transitioning to Amerigroup will be shared at a later date. Be on alert for these notifications of upcoming educational sessions and events.

Submitting questions to Amerigroup related to Foster Care

Effective immediately, providers and community members can submit questions, comments or recommendations regarding the new program directly to Amerigroup. The following email addresses should be used: fostercare@amerigroup.com

Requesting general member information

For general member information, please contact Member Services at 1-800-600-4441.

Requesting general provider information

For general provider information, please contact Provider Services at 1-800-454-3730.

If you are a participating provider, you may also contact your local provider representative. A list of the provider representatives for each county/territory is located on the provider website at <https://providers.amerigroup.com/Pages/contactus-ga.aspx>.



Becoming a network provider

The Amerigroup network is open statewide to qualified eligible new providers to strengthen our network accessibility. To request to become a participating provider with Amerigroup or **only** for the members in foster care, receiving adoption assistance or in the juvenile system, complete an application of interest on the Amerigroup website: <https://providers.amerigroup.com/Pages/georgia-apprequest.aspx>.

