

<Date>

<Member Name>
<Member Address>
<Member City, State ZIP>

Copays for some CHIP services will resume starting May 12, 2023

Dear member or parent/legal guardian of member,

You may have a copay for CHIP services starting May 12, 2023.

During the COVID-19 public health emergency, the Texas Health and Human Services Commission (HHSC) waived copays for doctor visits for Children's Health Insurance Program (CHIP) members. This will end on May 11, 2023.

For most types of doctor visits scheduled on or after May 12, 2023, you'll have to pay a copay. You won't have a copay for the following types of doctor visits:

- Checkups
- Mental health and substance use disorder treatment services
- COVID-19-related office visits for COVID-19 vaccines, testing, and treatment

The amount you'll need to pay is listed on your CHIP member ID card.

Your copay amount was determined based on your income when you enrolled in CHIP. You don't have a copay for CHIP services if you are:

- Native American
- An Alaska Native
- A CHIP Perinatal member

If you have any questions, please reach out to Member Services at **800-600-4441 (TTY 711)** Monday through Friday from 7 a.m. to 6 p.m. Central time.

You can use YourTexasBenefits.com or the Your Texas Benefits mobile app to manage your benefits and update HHSC of any changes, like a new address or income.

Sincerely,

Amerigroup

Enclosures: Nondiscrimination notice

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Get help in another language

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.