

# We're glad you're part of our health plan!



Every year, your value-added services, or extra benefits, can change.

**We want to let you know about important changes to your extra benefits, starting September 1, 2021.** The following new benefits or changes affect the section in the member handbook about extra benefits and how to get these services:

- Coping with COVID online toolkit – provides 24/7 support and activities to help cope with the COVID-19 pandemic. For members ages 13 and older.
- Help to quit smoking with your own personal coach and nicotine replacement therapies for members who are age 18.

## Things to know

### Healthy Rewards

Earn gift cards for completing eligible healthy activities. To join the Healthy Rewards program or find information about the program and rewards:

- Log in to your account at [myamerigroup.com/TX](http://myamerigroup.com/TX) to access the Benefit Rewards Hub from the Benefits page or
- Call the Healthy Rewards Customer Service Line at 888-990-8681 (TTY 711) Monday through Friday from 8 a.m. to 7 p.m. Central time

You can find more benefit details, including exclusions and limitations, in the newest member handbook. **Get a copy for free at [myamerigroup.com/TX](http://myamerigroup.com/TX).**

## Questions?



Call Member Services toll-free at 800-600-4441 (TTY 711), Monday through Friday from 7 a.m. to 6 p.m. Central time.

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.

