



[Date]

[Member Name] [Member Address] [Member City, State ZIP]

Dear parent or legal guardian of [Member name]:

We have good news that can help CHIP members access care. Beginning July 1, 2022, your CHIP copay requirements will change. Office visits and residential treatment for behavioral health conditions and substance use disorders will no longer have a copay due for the service.

Right now, there are no CHIP copays due for office visits of any kind because of the COVID-19 public health emergency (PHE). This will continue for office visits for medical treatment until the PHE ends. However, the elimination of copays for office visits and residential treatment for behavioral health conditions and substance use disorders will continue even after the PHE ends.

## Do you have questions? We're just a call away.

Thank you for being an Amerigroup member. We want to help you understand your child's benefits. Just call Member Services for help at **800-600-4441 (TTY 711)**.

Sincerely,

Amerigroup

Enclosures: Get help in another language Nondiscrimination notice

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.