



[Recipient Name]
[Recipient Address1]
[Recipient Address2]
[Recipient CSZ]

[Send date]

[Subscriber Full Name], here's some important information about your drug plan

Your prescription drug coverage is an important part of your health benefit plan. Amerigroup has chosen IngenioRx Pharmacy as its new pharmacy benefit manager (PBM). IngenioRx Pharmacy will start managing your pharmacy benefit on October 1, 2019. IngenioRx is a new company that's here to help you get the most from your Amerigroup drug plan.

What this means for you

You get Member Services support to help you whenever you need it, powerful online tools that you can use at home or on the go, and access to your health and drug plans in one place.

Get ready for IngenioRx

You'll also want to be sure your pharmacy has your most recent Amerigroup ID card info on file. This will help your pharmacy fill your prescription.

Double-check your Amerigroup member account to make sure your contact preferences are the way you want them. Don't have an account? Registering at www.myamerigroup.com/TX is quick and easy.

Have questions? Call Pharmacy Member Services at 1-833-235-2022 (TTY 711), 24 hours a day, seven days a week. STAR Kids members, call 1-833-370-7463 (TTY 711), 24 hours a day, seven days a week.

— Your Amerigroup team

Enclosures: Nondiscrimination notice
 Get help in another language

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.

TX-MEM-1372-19

New from IngenioRx

Start taking advantage of these features on October 1, 2019.

Expanded hours

Call us 24 hours a day, seven days a week at the Pharmacy Member Services number on your ID card.

Online tools

Manage your pharmacy and health care plans at www.myamerigroup.com/TX. Find a doctor or pharmacy, refill a prescription, learn about drug costs and lots more, in just a few clicks.