

# Finding ways to meet your family's needs



## We offer special health-care services for farmworkers' kids.

**If you're a farmworker, it can be hard finding doctors and getting appointments quickly. We're here to help your children with Medicaid get the health care they need.**

When you move a lot to follow seasonal farm work, we can help you:

- Find doctors and clinics.
- Set up doctor visits for your children.
- Get medicine and medical supplies for your children.
- Let doctors know your children need to be seen quickly before you move.

**If you need an interpreter, we'll get one for you free of charge.**



Our members also get extra benefits, like:

- Help from nurses anytime, day or night, with 24-hour Nurse HelpLine.
- Healthy Rewards, a no-cost program to earn gift cards for taking certain steps towards a healthy lifestyle.
- Up to \$50 per school semester for activities in Boys & Girls Club, Boy Scouts, Girl Scouts, and other organizations.

You can find a full list of extra benefits and specific benefit details, including exclusions and limitations, in your Member Handbook. Visit our website at [myamerigroup.com/TX](http://myamerigroup.com/TX) to get a copy.

A farmworker is someone who works:

- On farms or in fields.
- In food processing or packing.
- With dairy products, poultry, or livestock.

**We can save you the time and stress of finding care before you move.** Call us toll-free at 866-204-7419 (TTY 711) Monday through Friday from 8 a.m. to 6 p.m. Central time.

**Do you need a ride to the doctor or dentist?**



If you don't have a way to get to your doctor, dentist, pharmacy, or hospital, we can help. Amerigroup offers Non-Emergency Medical Transportation (NEMT) services. These are rides to places where you get your covered health-care services or medicine. They do not include ambulance trips.

To set up a trip, call the NEMT services line toll-free at 844-864-2443 Monday through Friday from 8 a.m. to 5 p.m. local time, except for state-approved holidays. Learn more about NEMT in your Member Handbook or by visiting [myamerigroup.com/tx/benefits/transportation.html](http://myamerigroup.com/tx/benefits/transportation.html). You can also call Member Services toll-free at 844-756-4600 (TTY 711) Monday through Friday from 8 a.m. to 6 p.m. Central time.



Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.

For STAR Kids, we participate in the Dallas, El Paso, Harris, Lubbock, and West Rural Service Areas.