

We're glad you're part of our health plan!



Every year, your value-added services, or extra benefits, can change.

We want to let you know about important changes to your extra benefits, starting September 1, 2021. The following new benefits and changes affect the section in the member handbook about extra benefits and how to get these services:

- Coping with COVID online toolkit – provides 24/7 support and activities to help cope with the COVID-19 pandemic. For members ages 13 and older.
- Additional family members may be approved for rides with the member to medical, behavioral health, or dental appointments (effective June 1, 2021).
- Amerigroup will arrange Nonemergency Medical Transportation (NEMT) services as a standard benefit instead of an extra value-added service (effective June 1, 2021).

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.

Things to know

Healthy Rewards

Earn gift cards for completing eligible healthy activities. To join the Healthy Rewards program or find information about the program and rewards:

- Log in to your account at myamerigroup.com/TX to access the Benefit Rewards Hub from the Benefits page or
- Call the Healthy Rewards Customer Service Line at 888-990-8681 (TTY 711) Monday through Friday from 8 a.m. to 7 p.m. Central time

You can find more benefit details, including exclusions and limitations, in the newest member handbook. Get a copy for free at myamerigroup.com/TX.

Questions?



Call Member Services toll-free at 800-600-4441 (TTY 711), Monday through Friday from 7 a.m. to 6 p.m. Central time.

