



New telemonitoring benefit for Texas Medicaid members

To help you access the care you need, telemonitoring services are available as of October 1, 2020 for Medicaid members 20 years old and younger with one or more of the following conditions:

- End-stage solid organ disease
- Organ transplant recipient
- Required mechanical ventilation

You can learn more about this new benefit by calling Member Services at 800-600-4441 (TTY 711), Monday through Friday from 7 a.m. to 6 p.m. Central time. For STAR Kids members, call 844-756-4600 (TTY 711), Monday through Friday from 8 a.m. to 6 p.m. Central time.

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.