

<Date>

Dear Member,

We're glad you're part of our health plan! **We want to let you know about important changes to your extra benefits, starting September 1, 2018.**

The following changes affect the **What extra benefits do I get as a member of Amerigroup?** section of your member handbook:

- **Free cellphone/smartphone through the Lifeline program** — If you qualify, you also get:
 - Unlimited calls to Member Services, member advocates, and service coordinators
 - 200 bonus minutes when you join
 - 100 bonus minutes for your birthday

To see if you qualify for the federal Lifeline Assistance program, go to safelinkwireless.com and fill out the application.

You can find more benefit details, including exclusions and limitations, in the newest member handbook. Get a copy for free at www.myamerigroup.com/TX.

Questions?

Call Member Services toll-free at 1-800-600-4441 (TTY 711), Monday through Friday from 7 a.m. to 6 p.m. Central time.

Sincerely,

Amerigroup

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.