

Finding ways to meet your family's needs

We offer special health-care services for farmworkers' kids

If you're a farmworker, it can be hard finding doctors and getting appointments quickly. We're here to help your children with Medicaid get the health care they need.

When you move a lot to follow seasonal farm work, we can help you:

- Find doctors and clinics.
- Set up doctor visits for your children.
- Get medicine and medical supplies for your children.
- Let doctors know your children need to be seen quickly before you move.

If you need an interpreter, we'll get one for you free of charge.



Our members also get extra benefits, like:

- Help from nurses anytime, day or night, with our 24-hour Nurse HelpLine.

- Healthy Rewards, a no-cost program to earn gift cards for taking certain steps towards a healthy lifestyle.
- Up to \$50 per semester for a Boys & Girls Club membership.

You can find a full list of extra benefits and specific benefit details, including exclusions and limitations, in the member handbook. Visit our website at myamerigroup.com/TX to download a copy.

A farmworker is someone who works:

- On farms or in fields.
- In food processing or packing.
- With dairy products, poultry, or livestock.

We can save you the time and stress of finding care before you move.

Call us toll-free at 866-204-7419 (TTY 711) Monday through Friday from 8 a.m. to 6 p.m. Central time.



Do you need a ride to the doctor?



If you don't have a way to get to your doctor, dentist, pharmacy, hospital, or any other places you receive Medicaid services, we can help. Amerigroup offers Nonemergency Medical Transportation (NEMT) services. These are

rides to places where you get your covered health-care services or medicine. They do not include ambulance trips.

Amerigroup will use Access2Care to arrange all travel. Call 833-721-8184 (TTY 711) to schedule a ride, Monday through Friday from 8 a.m. to 5 p.m. local time, except for state-approved holidays.



Learn more about NEMT services in your member handbook or by visiting myamerigroup.com/tx/benefits/transportation.html. You can also call Member Services toll-free at **800-600-4441 (TTY 711)**, Monday through Friday from 7 a.m. to 6 p.m. Central time.

myamerigroup.com/TX

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.

For STAR, we participate in the Bexar, Dallas, Harris, Jefferson, Lubbock, Tarrant, and Central, Northeast, and West Rural Service Areas.