

<Date>

Dear Member,

We're glad you're part of our health plan! **We want to let you know about important changes to your child's extra benefits, starting September 1, 2018.**

The following changes affect the **What extra benefits does my child get as a member of Amerigroup?** section of the member handbook:

New benefits include:

- **Help getting rides** — Now you and your child can get rides to Women, Infants, and Children (WIC) offices or Member Advisory Group meetings.
- **myStrength™** — Use secure web and mobile tools 24/7 to help improve your mental and emotional health. Visit www.mystrength.com/amerigrouptx to sign up.
- **Sensory products** — Get up to \$75 for texture fidgets, compression garments, weighted blankets, and many more to meet the needs of kids with sensory sensitivities.
- **Eye glasses strap** — (1 per year)

We're adding to this benefit:

- **Free cellphone/smartphone through the Lifeline program** — If you qualify, you also get:
 - 200 bonus minutes when you join
 - 100 bonus minutes for your birthday

To see if you qualify for the federal Lifeline Assistance program, go to safelinkwireless.com and fill out the application.

The following extra benefits are **no longer available**:

- Travel training and coaching to learn how to use public transportation
- Crisis text line
- \$25 per quarter for member participation in visit with a service coordinator in person or by telephone

You can find more benefit details, including exclusions and limitations, in the newest member handbook. Get a copy for free at www.myamerigroup.com/TX.

Questions?

Call Member Services toll-free at 1-844-756-4600 (TTY 711), Monday through Friday from 8 a.m. to 6 p.m. Central time.

Sincerely,

Amerigroup

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.