

<Date>

Dear Member,

We're glad you're part of our health plan! We want to let you know about important changes to your child's extra benefits, starting September 1, 2018.

The following changes affect the **What extra benefits does my child get as a member of Amerigroup?** section of the member handbook.

New benefits include:

- myStrength™ Use secure web and mobile tools 24/7 to help improve your mental and emotional health. Visit www.mystrength.com/amerigrouptx to sign up.
- **Sensory products** Get up to \$75 for texture fidgets, compression garments, weighted blankets, and many more to meet the needs of kids with sensory sensitivities
- Eye glasses strap (1 per year)

We're adding to these benefits:

- **Help getting rides** Now you and your child can get rides to Women, Infants, and Children (WIC) offices or Member Advisory Group meetings.
- Boys & Girls Club membership Get up to \$50 per semester for the cost of activities in a Boys & Girls Club, Boy Scouts, Girl Scouts, or other similar organization contracted with Amerigroup (where available).
- Free cellphone/smartphone through the Lifeline program If you qualify, you also get:
 - o 200 bonus minutes when you join
 - o 100 bonus minutes for your birthday

To see if you qualify for the federal Lifeline Assistance program, go to safelinkwireless.com and fill out the application.

The following extra benefits are no longer available:

- Travel training and coaching to learn how to use public transportation
- Crisis text line
- \$25 per quarter for a member who participates in visits with his or her assigned service coordinator in person or by telephone

You can find more benefit details, including exclusions and limitations, in the newest member handbook. Get a copy for free at www.myamerigroup.com/TX.

Questions?

Call Member Services toll-free at 1-844-756-4600 (TTY 711), Monday through Friday from 8 a.m. to 6 p.m. Central time.

Sincerely,

Amerigroup

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.