

# Provider and Pharmacy Directory for 2022

## Bexar County, Texas

Member Services: 1-855-878-1784 (TTY: 711)  
Monday through Friday from 8 a.m. to 8 p.m. local time  
[www.myamerigroup.com/TXmmp](http://www.myamerigroup.com/TXmmp)

Addendum

May 2022





# Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan) 2022 Provider and Pharmacy Directory / Bexar County

---

## Introduction

This *Provider and Pharmacy Directory* includes information about the provider and pharmacy types in Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan) and listings of all the plan's providers and pharmacies as of the date of this Directory. The listings contain provider and pharmacy address and contact information as well as other details such as days and hours of operations, specialties, and skills. Key terms and their definitions appear in alphabetical order in the last chapter of the *Member Handbook*.

## Table of Contents

	<b>PAGE</b>
A. Disclaimers .....	<b>1</b>
B. Providers .....	<b>2</b>
B1. Key terms .....	<b>2</b>
B2. Primary Care Provider (PCP) .....	<b>3</b>
B3. Long-term services and supports (LTSS) .....	<b>3</b>
B4. How to identify providers in Amerigroup STAR+PLUS MMP's network .....	<b>4</b>
B5. How to find Amerigroup STAR+PLUS MMP providers in your area .....	<b>4</b>
B6. List of network providers .....	<b>6</b>
List of Providers .....	<b>6</b>
B7. Icons, Definition and Legend .....	<b>8</b>
C1. Primary Care Providers (PCPs) .....	<b>10</b>
C1. Specialists .....	<b>11</b>
C1. Behavioral Health Providers .....	<b>13</b>
C1. Long-Term Services and Supports: Adult Day Care .....	<b>14</b>
C1. Long-Term Services and Supports: Primary Home Care/Nursing Services .....	<b>15</b>
C1. Long-Term Services and Supports: Assisted Living/Respite Care .....	<b>16</b>
C1. Long-Term Services and Supports: Adult Foster Care .....	<b>17</b>
C1. Long-Term Services and Supports: Emergency Response System .....	<b>18</b>
C1. Long-Term Services and Supports: Nursing Facility .....	<b>19</b>
C1. Long-Term Services and Supports: Home Delivered Meals .....	<b>20</b>
C1. Long-Term Services and Supports: Adaptive Aids/Medical Equipment .....	<b>21</b>
C1. Long-Term Services and Supports: Minor Home Modifications .....	<b>22</b>
C1. Long-Term Services and Supports: Physical Therapy .....	<b>23</b>
C1. Long-Term Services and Supports: Occupational Therapy .....	<b>24</b>

---

If you have questions, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. The call is free. For more information, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).



	<b>PAGE</b>
C1. Long-Term Services and Supports: Speech Therapy .....	<b>25</b>
C1. Long-Term Services and Supports: Employment Assistance .....	<b>26</b>
C1. Long-Term Services and Supports: Supported Employment .....	<b>27</b>
C1. Ancillary Providers .....	<b>28</b>
C1. Acupuncture Providers .....	<b>29</b>
C1. Chiropractic Providers .....	<b>30</b>
C1. Transportation Providers .....	<b>31</b>
C1. Dental Providers .....	<b>32</b>
C1. Vision Care Providers .....	<b>34</b>
C1. Hearing Care Providers .....	<b>35</b>
C2. Hospitals .....	<b>36</b>
C2. Skilled Nursing Facilities (SNF) .....	<b>37</b>
C2. Nursing Facilities (NF) .....	<b>38</b>
C2. Urgent Care Centers .....	<b>39</b>
C2. Federally Qualified Health Centers .....	<b>40</b>
C2. HIV/AIDS Specialists .....	<b>41</b>
D. List of network pharmacies .....	<b>42</b>
D1. How to identify pharmacies in Amerigroup STAR+PLUS MMP's network .....	<b>42</b>
D2. Long-term supplies of prescriptions .....	<b>43</b>
E1. Retail and Chain Pharmacies .....	<b>44</b>
E2. Mail-order Pharmacy .....	<b>45</b>
E3. Home Infusion Pharmacies .....	<b>46</b>
E4. Long-Term Care (LTC) Pharmacies .....	<b>47</b>
E5. Indian Health/Tribal/Urban Indian Health Program (I/T/U) Pharmacies .....	<b>48</b>
E6. Clinic Pharmacies .....	<b>49</b>
E7. Inpatient Hospital Pharmacies .....	<b>50</b>
E8. Specialty Pharmacies .....	<b>51</b>
E9. Community/Retail Pharmacies .....	<b>52</b>
E10. Institutional Pharmacies .....	<b>53</b>
F1. Index of Providers .....	<b>54</b>
F2. Index of Pharmacies .....	<b>55</b>



---

## A. Disclaimers

- ❖ Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan) is a health plan that contracts with both Medicare and Texas Medicaid to provide benefits of both programs to enrollees.
- ❖ The List of Covered Drugs and/or pharmacy and provider networks may change throughout the year. We will send you a notice before we make a change that affects you.
- ❖ Benefits and/or copays may change on January 1 of each year.
- ❖ This Directory lists health care professionals (such as doctors, nurse practitioners, and psychologists), facilities (such as hospitals or clinics), and support providers (such as Adult Day Health and Home Health providers) that you may see as an Amerigroup STAR+PLUS MMP member. We also list the pharmacies that you may use to get your prescription drugs.
- ❖ We will refer to these groups as “network providers” in this Directory. These providers signed a contract with us to provide you services. This is a list of Amerigroup STAR+PLUS MMP’s network providers for Bexar County. A complete Directory of all 4 regions is available on Amerigroup STAR+PLUS MMP’s website. You can contact 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. local time to ask for help with finding a provider in another county in Amerigroup STAR+PLUS MMP’s plan. The call is free. You can also ask for a complete printed copy of the Directory for all 4 regions.
- ❖ ATTENTION: If you speak Spanish, language assistance services, free of charge, are available to you. Call 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. local time. The call is free.
- ❖ Si habla español, le ofrecemos servicios de asistencia de idiomas sin cargo. Llame al 1-855-878-1784 (TTY: 711), de lunes a viernes, de 8 a. m. a 8 p. m., hora local. La llamada no tiene costo.
- ❖ You can get this document for free in other formats, such as large print, braille, or audio. Call 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. local time. The call is free.
- ❖ You can make a standing request to get this and future information for free in other languages and formats. You can also make changes to your standing request if you want it in a different language or format. Call 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. local time. The call is free.
- ❖ The list is up-to-date as of **5/01/2022**, but you need to know that:
  - Some Amerigroup STAR+PLUS MMP network providers may have been added or removed from our network after this Directory was published.
  - Some Amerigroup STAR+PLUS MMP providers in our network may no longer be accepting new members. If you are having trouble finding a provider who will accept new members, call Member Services at 1-855-878-1784 (TTY: 711) and we will help you.
  - To get the most up-to-date information about Amerigroup STAR+PLUS MMP’s network providers in your area, visit [www.myamerigroup.com/TXmmp](http://www.myamerigroup.com/TXmmp) or call Member Services at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. local time. The call is free.



**If you have questions**, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m.. The call is free. **For more information**, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).

Doctors and other health care professionals in Amerigroup STAR+PLUS MMP's network are listed on pages 10-41. Pharmacies in our network are listed on pages 44-53. You can use the Index in the back of the Directory to find the page where a provider or pharmacy is listed.

## B. Providers

### B1. Key terms

This section explains key terms in our *Provider and Pharmacy Directory*.

- **Providers** are health care professionals and support providers such as doctors, nurses, pharmacists, therapists, and other people who provide care and services. **Services** include medical care, long-term services and supports (LTSS), supplies, prescription drugs, equipment and other services.
  - The term providers also includes facilities such as hospitals, clinics, and other places that provide medical services, medical equipment, and long-term services and supports.
  - Providers that are a part of our plan's network are called **network providers**.
- **Network providers** are the providers that have contracted with us to provide services to members in our plan. The providers in our network generally bill us directly for care they give you. When you use a network provider, you usually pay nothing for covered services.
- A **Primary Care Provider (PCP)** is a family doctor, OB/GYN, nurse practitioner, or physician assistant who gives you routine health care. Your PCP will keep your medical records and get to know your health needs over time. Your PCP will also give you a **referral** if you need a specialist or other provider.
- **Specialists** are doctors who provide health care services for a specific disease or part of the body. There are many kinds of specialists. Here are a few examples:
  - Oncologists care for patients with cancer.
  - Cardiologists care for patients with heart conditions.
  - Orthopedists care for patients with certain bone, joint, or muscle conditions.
- You may need a **referral** to use a specialist or someone that is not your primary care provider (PCP). A **referral** means that your PCP must give you approval before you can use someone that is not your PCP. If you don't get a referral, Amerigroup STAR+PLUS MMP may not cover the service.
  - Referrals from your network PCP **or** our plan are not needed for:
    - Emergency care;
    - Urgently needed care;
    - Kidney dialysis services that you get at a Medicare-certified dialysis facility when you are outside the plan's service area; **or**
    - Services from a women's health specialist.
    - 24-Hour Nurse HelpLine
  - Additionally, if you are eligible to get services from Indian health providers, you may use these providers without a referral. We must pay the Indian health provider for those services even if they are out of our plan's network.
  - More information on referrals is available in Chapter 3 of the *Member Handbook*.



**If you have questions**, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m.. The call is free. **For more information**, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).

- You also have access to a **service coordinator** *and/or* a **service coordination team** that you choose.
  - A **Service Coordinator** helps you manage your medical providers and services.
  - Your **service coordination team** helps to coordinate your care. Everyone on the service coordination team works together to make sure your care is coordinated. This means that they make sure tests and labs are done once and the results are shared with the appropriate providers. It also means that your PCP should know all medicines you take so that they can reduce any negative effects. Your PCP will always get your permission before sharing your medical information with other providers.

## B2. Primary Care Provider (PCP)

You can get services from any provider who is in our network and accepting new members.

First, you should choose a Primary Care Provider. You may be able to have a specialist act as your PCP.

Your Primary Care Provider (PCP) is your main doctor and will be responsible for providing many of your preventive and primary care services. Your PCP will help create your personal care plan and will recommend or ask for many of the services you'll get through your health plan.

Your PCP can be one of the following providers, or under certain circumstances such as pregnancy, a specialist:

- Family practice
- Internal medicine
- General practice
- OB/GYN
- Geriatrics
- Pediatricians
- Federally Qualified Health Center (FQHC)/Rural Health Clinic (RHC)

To choose a PCP, go to the list of providers on page 6 and choose a provider:

- that you use now, **or**
- who has been recommended by someone you trust, **or**
- whose offices are easy for you to get to.
- If you want help in choosing a PCP, please call Member Services at 1-855-878-1784, Monday through Friday from 8 a.m. to 8 p.m. local time. The call is free (TTY: 711). The call is free. Or, visit [www.myamerigroup.com/TXmmp](http://www.myamerigroup.com/TXmmp).
- If you have questions about whether we will pay for any medical service or care that you want or need, call Member Services and ask **before** you get the service or care.

## B3. Long-term services and supports (LTSS)

As an Amerigroup STAR+PLUS MMP member, you may be able to get long-term services and supports (LTSS), such as adult day care, nursing facility care, and more. LTSS help for people who need assistance to do everyday tasks like taking a bath, getting dressed, making food, and taking medicine. Most of these services are provided at your home or in your community but could be provided in a nursing home or hospital.



**If you have questions**, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m.. The call is free. **For more information**, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).

Your service coordinator can tell you more about available services, the eligibility requirements, and how to apply for these programs.

#### **B4. How to identify providers in Amerigroup STAR+PLUS MMP's network**

You may need a referral to use someone who is not a Primary Care Provider. There is more information about referrals in Section B1 of this *Provider and Pharmacy Directory* on page 2.

You must get all of your covered services from providers within our network. If you go to providers who are not in Amerigroup STAR+PLUS MMP's network (without prior authorization or approval from us), you will have to pay the bill.

A **prior authorization** is an approval from Amerigroup STAR+PLUS MMP before you can get a specific service, drug, or use an out-of-network provider. Amerigroup STAR+PLUS MMP may not cover the service or drug if you don't get approval.

The exceptions to this rule are when you need urgent or emergency care or dialysis and cannot get to a provider in the plan, such as when you are away from home. You can also go outside the plan for other non-emergency services if Amerigroup STAR+PLUS MMP gives you permission first.

- You may change providers within the network at any time during the year. If you have been going to one network provider, you do not have to keep going to that same provider. For some providers, you may need a referral from your PCP.
- Amerigroup STAR+PLUS MMP works with all the providers in our network to accommodate the needs of people with disabilities. The list of network providers below includes information about the accommodations they provide.
- If you need to use a provider and are not sure if they offer the accommodations you need, Amerigroup STAR+PLUS MMP can help you. Talk to your *service coordination team or service coordinator* for assistance.

#### **B5. How to find Amerigroup STAR+PLUS MMP providers in your area**

This directory is organized by the types of providers and where they're located. To find network providers close to your home:

- First, look up the type of provider you need
- Then, look up the city or town to find out which providers serve that community

You can also contact Member Services for help. Call us at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. local time. The call is free.

#### **B6. List of network providers**

This Directory of Amerigroup STAR+PLUS MMP's network providers contains:

- **Health care professionals** including primary care physicians, specialists, and mental health providers, such as outpatient behavioral health providers; and
- **Facilities** including hospitals, nursing facilities, and mental health facilities; and



**If you have questions**, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m.. The call is free. **For more information**, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).



- **Support providers** including those providing adaptive aids/medical equipment, adult foster care, assisted living, cognitive rehabilitation therapy, day activity and health services, dental services, emergency response services, employment assistance, financial management services, home delivered meals, minor home modifications, nursing services, occupational therapy, personal assistance services, physical therapy, respite, speech therapy, supported employment, and transition assistance services.

Providers are listed in alphabetical order by last name. You can also find the provider's name and the page where the provider's additional contact information is in the Index at the end of the Directory.

Providers are also listed in alphabetical order by last name in the Index. In addition to contact information, provider listings also include specialties and skills, for example, such as languages spoken or completion of cultural competence training.

**Cultural competence training** is additional instruction for our health care providers that helps them better understand your background, values, and beliefs to adapt services to meet your social, cultural, and language needs.



**If you have questions**, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m.. The call is free. **For more information**, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).

## List of Providers

You may receive services from any of the providers on this list. For some services, you may need a referral from your PCP.

Primary Care Providers (PCPs) .....	11
• General Practice .....	0
• Family Medicine .....	3
• Internal Medicine .....	3
Specialists .....	11
Behavioral Health Providers .....	10
Long-Term Services and Supports: Adult Day Care .....	0
Long-Term Services and Supports: Primary Home Care/Nursing Services .....	3
Long-Term Services and Supports: Assisted Living/Respite Care .....	0
Long-Term Services and Supports: Adult Foster Care .....	0
Long-Term Services and Supports: Emergency Response System .....	0
Long-Term Services and Supports: Nursing Facility .....	0
Long-Term Services and Supports: Home Delivered Meals .....	1
Long-Term Services and Supports: Adaptive Aids/Medical Equipment .....	2
Long-Term Services and Supports: Minor Home Modifications .....	0
Long-Term Services and Supports: Physical Therapy .....	14
Long-Term Services and Supports: Occupational Therapy .....	0
Long-Term Services and Supports: Speech Therapy .....	2
Long-Term Services and Supports: Employment Assistance .....	0
Long-Term Services and Supports: Supported Employment .....	0
Ancillary Providers .....	1
Acupuncture Providers .....	0
Chiropractic Providers .....	0
Dental Providers .....	5

---

If you have questions, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. The call is free. For more information, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).











Vision Care Providers .....	0
Hearing Care Providers .....	0
Hospitals .....	0
Skilled Nursing Facilities (SNF) .....	0
Nursing Facilities (NF) .....	0
Urgent Care Centers .....	0
Federally Qualified Health Centers .....	0
HIV/AIDS Specialists .....	0
Retail and Chain Pharmacies .....	0
Home Infusion Pharmacies .....	0
Long-Term Care (LTC) Pharmacies .....	0
Clinic Pharmacies .....	0
Inpatient Hospital Pharmacies .....	0
Specialty Pharmacies .....	0
Community/Retail Pharmacies .....	0
Institutional Pharmacies .....	0



## B7. Icons, Definition and Legend

You may find these symbols next to provider names and addresses.


This symbol	Means
A	Provider/facility sees members of the aged population.
B	Provider/facility sees patients with behavioral health needs.
†	Provider is board certified.
**	Ongoing training is offered to this provider.
	Nearby access to public transportation.
H	Provider/facility sees patients diagnosed as HIV positive.
	Provides extended day supply.
	E-prescribing available.
	Pharmacy is open 24 hours a day.
	Treats patients of all ages unless otherwise noted.
	Accessible to People with Disabilities
	Provider has completed culturally competent care training offered by the U.S. Department of Health & Human Services
*	Provider is not accepting new patients at this time.
	Offers Telemedicine, Telehealth, or Telemonitoring Services
□	Provider has an after-hours contact number.
Basic	Basic access demonstrates facility site access for the members with disabilities to parking, building, elevator, doctor's office, exam room, and restroom.
Limited	Limited access demonstrates facility site access for the members with a disability is missing or is incomplete in one or more features for parking, building, elevator, doctor's office, exam room and restroom.
P Parking	Parking spaces, including van accessible space(s), are accessible. Pathways have curbed ramps between the parking lot, office and at drop off locations
EB Exterior Building	Curbed ramps and other ramps to the building are wide enough for a wheelchair or scooter. Handrails are provided on both sides of the ramp. There is an "accessible" entrance to the building. Doors are wide enough to let a wheelchair or scooter user enter and have handles that are easy to use.
IB Interior Building	Doors open wide enough to let a wheelchair or scooter user enter, and have handles that are easy to use. Interior ramps are wide enough and have handrails. Stairs, if present, have handrails. If there is an elevator, it is available for public/patient use at all times the building is open. The elevator has easy to hear sounds and Braille buttons within reach.

This symbol	Means
R Restroom	The restroom is accessible and the doors are wide enough to accommodate a wheelchair or scooter and easy to open. The restroom has enough room for a wheelchair or scooter to turn around and close the door. There are grab bars which allow easy transfer from wheelchair to toilet. The sink is easy to get to and the faucets, soap, and toilet paper are easy to reach and use.
E Exam Room	The entrance to the exam room is accessible, with a clear path. The doors open wide enough to accommodate a wheelchair or scooter and are easy to open. The exam room has enough room for a wheelchair or scooter to turn around.
T Exam Table/Scale	The exam table moves up and down and the scale is accessible with handrails to assist people using wheelchairs or scooters. The weight scale is able to accommodate a wheelchair.
NPI #	A National Provider Identifier or NPI is a unique 10-digit identification number issued to health care providers by the Centers for Medicare and Medicaid Services (CMS).
M-F	Monday through Friday
M,T,W,Th, F, S, Su	Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, Sunday


## Family Medicine San Antonio

### Family Medicine San Antonio


78209

**Pierre, Patrick, MD**   
Methodist Physician  
Practices  
250 E Basse Rd Ste  
107  
San Antonio, TX 78209  
(210) 224-4811  
M-Th, 8am-5pm F,  
8am-12pm  
NPI/License #:  
1487809729 / Q6264  
ADA Accessible: &Yes  
Language(s): Creoles  
And Pidgins, , French  
Special Services/Skills:

78233


**Detmering, Donald G., MD**   
Conviva Medical Ctr  
Management Of Texas  
120602 Toepperwein  
Rd Ste 100  
San Antonio, TX 78233  
(210) 654-0030  
M-F, 8am-5pm  
NPI/License #:  
1770530016  
ADA Accessible: &Yes  
Special Services/Skills:

78258


**Pierre, Patrick, MD**   
Methodist Physician  
Practices  
1139 E Sonterra Blvd  
Ste 245  
San Antonio, TX 78258  
(210) 224-4811  
M-F, 8am-5pm  
NPI/License #:  
1487809729 / Q6264  
ADA Accessible: &Yes  
Language(s): Creoles  
And Pidgins, , French  
Special Services/Skills:

### Family Practice Nurse Prac San Antonio

78251

**Burris, Jerry L., APRN**   
Conviva Medical Ctr  
Management Of Texas  
1911 Roger Rd  
San Antonio, TX 78251  
(210) 523-9933  
M-F, 8am-5pm  
NPI/License #:  
1336326214 /  
Ap116136  
ADA Accessible: &Yes  
Special Services/Skills:

### Cruz, Rodolfo A., MSN


  
Conviva Medical Center  
Management Of Texas  
1911 Rogers Rd  
San Antonio, TX 78251  
(210) 523-9933  
M-F, 8am-5pm  
NPI/License #:  
1922517788 / 777928  
ADA Accessible: &Yes  
Special Services/Skills:

78259

**Johnson, Patricia A., APRN**   
Conviva Medical Ctr  
Management Of Texas  
18414 Us Highway 281  
N Ste 104  
San Antonio, TX 78259  
(210) 495-0222  
NPI/License #:  
1447621099  
ADA Accessible: &Yes  
Special Services/Skills:


### Geriatric Medicine Nurse Practitioner San Antonio

78233


**Dunlap, Dimitra D., APRN**   
Conviva Medical Ctr  
Management Of Texas  
4455 Thousand Oaks  
Dr  
San Antonio, TX 78233  
(726) 268-7360  
NPI/License #:  
1730685108  
ADA Accessible: &Yes  
Special Services/Skills:

### Internal Medicine San Antonio


78233

**Scott, Kelley M., MD**   
Methodist Physician  
Practices  
12702 N Ih 35  
San Antonio, TX 78233  
(210) 650-9669  
M-F, 8am-5pm  
NPI/License #:  
1477972438  
Credentials and Board  
Certifications: † Internal  
Medicine  
ADA Accessible: &Yes  
Special Services/Skills:

78249


**Garcia, Ronald K., MD**   
Bandera Family Health  
Care  
7579 N Loop 1604 W  
Ste 100  
San Antonio, TX 78249  
(210) 695-1900  
M-F, 9am-5pm  
NPI/License #:  
1124121637 / H2394  
ADA Accessible: &Yes  
Language(s): Spanish  
Special Services/Skills:

78251

**Rao, Prashanth R., MD**   
Conviva Medical Ctr  
Management Of Texas  
1911 Rogers Rd  
San Antonio, TX 78251  
(210) 523-9933  
NPI/License #:  
1205006590  
Credentials and Board  
Certifications: † Internal  
Medicine  
ADA Accessible: &Yes  
Special Services/Skills:

### Physician Assistant San Antonio

78233

**Rodriguez, Roxanne, PA**   
Conviva Medical Ctr  
Management Of Texas  
12602 Toepperwein Rd  
Ste 100  
San Antonio, TX 78233  
(210) 654-0030  
NPI/License #:  
1093989352  
ADA Accessible: &Yes  
Special Services/Skills:

If you have questions, please call Amerigroup STAR+PLUS MMP at


1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. The call is free. For more information, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).



## Posttraumatic Stress Ptsd San Antonio


### Clinical Nurse Specialist San Antonio

78240

**Cosenza, Elena N.,  
APNP**   
Med Management  
Assoc  
7272 Wurzbach Rd Ste  
601  
San Antonio, TX 78240  
(210) 615-3472  
M-F, 8am-5pm  
NPI/License #:  
1538644737  
ADA Accessible: &Yes  
Special Services/Skills:  
Severe Mental Illness


### Medication Therapy Mgmt San Antonio

78229

**Oladosu, Olubunmi  
C., MSN**   
Zenith Psychiatry  
5282 Medical Dr Ste  
605  
San Antonio, TX 78229  
(817) 323-0900  
M-Th, 8am-7pm F,Sa,  
8am-7:30pm  
NPI/License #:  
1053903476 / 103338  
ADA Accessible: &Yes  
Special Services/Skills:


### Nephrology San Antonio

78215

**Neagra, Christopher  
T., DO**   
San Antonio Kidney  
Disease Center  
Physicians Group  
400 Baltimore  
San Antonio, TX 78215  
(210) 228-0743  
M-F, 8am-5pm  
NPI/License #:  
1780034306  
ADA Accessible: &Yes  
Special Services/Skills:


### Nurse Practitioner Acute Care Converse

78109

**Lopez, Tiffany, MSN**   
Northeast Pro Health  
7585 Kitty Hawk Rd Ste  
201  
Converse, TX 78109  
(210) 468-2333  
M-F, 9am-5pm  
NPI/License #:  
1790459212 / 1052505  
ADA Accessible: &Yes  
Special Services/Skills:


### San Antonio

78216


**Puente, Ivy, MSN**   
Leonard E Deal Md  
12446 West Ave Ste  
200  
San Antonio, TX 78216  
(210) 656-3600  
NPI/License #:  
1962174300 / 1049954  
ADA Accessible: &Yes  
Special Services/Skills:

### Otolaryngology San Antonio


78209

**Fulmer, Robert P., MD**  
  
Sinus & Allergy  
Specialists Of Texas  
5929 Broadway St  
San Antonio, TX 78209  
(210) 528-1980  
NPI/License #:  
1447223003  
Credentials and Board  
Certifications: †  
Otolaryngology  
ADA Accessible: &Yes  
Special Services/Skills:


78216

**Mckinlay, Alex J., MD**  
  
Gold Standard Sleep  
6868 San Pedro Ave  
San Antonio, TX 78216  
(210) 686-0674  
NPI/License #:  
1386668713 / S8075  
Credentials and Board  
Certifications: †  
Otolaryngology  
ADA Accessible: &Yes  
Special Services/Skills:

78232


**Fulmer, Robert P., MD**  
  
Sinus & Allergy  
Specialists Of Texas  
115 N Loop 1604 E Ste  
1204  
San Antonio, TX 78232  
(210) 446-0418  
NPI/License #:  
1447223003  
Credentials and Board  
Certifications: †  
Otolaryngology  
ADA Accessible: &Yes  
Special Services/Skills:

78253

**Mckinlay, Alex J., MD**  
  
Gold Standard Sleep  
11911 Culebra Road  
Ste 107  
San Antonio, TX 78253  
(210) 686-0674  
NPI/License #:  
1386668713 / S8075  
Credentials and Board  
Certifications: †  
Otolaryngology  
ADA Accessible: &Yes  
Special Services/Skills:


### Podiatry San Antonio

78211

**Lorenzana, Jonathan,  
DPM**   
South Alamo Foot &  
Ankle  
102 Palo Alto Rd Ste  
133  
San Antonio, TX 78211  
(210) 923-9200  
NPI/License #:  
1194130880  
ADA Accessible: &Yes  
Special Services/Skills:

### Posttraumatic Stress Ptsd San Antonio


78240

**Cosenza, Elena N.,  
APNP**   
Med Management  
Assoc  
7272 Wurzbach Rd Ste  
601  
San Antonio, TX 78240  
(210) 615-3472  
M-F, 8am-5pm  
NPI/License #:  
1538644737  
ADA Accessible: &Yes  
Special Services/Skills:  
Severe Mental Illness

## Severe Mental Illness San Antonio


### Severe Mental Illness San Antonio

78240

**Cosenza, Elena N.,  
APNP**   
Med Management  
Assoc  
7272 Wurzbach Rd Ste  
601  
San Antonio, TX 78240  
(210) 615-3472  
M-F, 8am-5pm  
NPI/License #:  
1538644737  
ADA Accessible: &Yes  
Special Services/Skills:  
Severe Mental Illness


### Telemedicine San Antonio

78229

**Oladosu, Olubunmi  
C., MSN**   
Zenith Psychiatry  
5282 Medical Dr Ste  
605  
San Antonio, TX 78229  
(817) 323-0900  
M-Th, 8am-7pm F,Sa,  
8am-7:30pm  
NPI/License #:  
1053903476 / 103338  
ADA Accessible: &Yes  
Special Services/Skills:

### Vascular Surgery San Antonio

78233

**Dubberke, Christine,  
MD**   
Vascular &  
Endovascular Surgery  
Of Texas  
12501 Judson Rd Ste  
201  
San Antonio, TX 78233  
(210) 369-9151  
NPI/License #:  
1558724906 / T2856  
ADA Accessible: &Yes  
Special Services/Skills:

If you have questions, please call Amerigroup STAR+PLUS MMP at

1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. The call is free. For more information, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).





**Psychiatry  
San Antonio**
**Lic Professional  
Counselor  
San Antonio**
**78228**
**Spears, Timothy R.,  
LPC**

Lifescance Health  
Serving This Area  
Bexar, TX 78228  
(281) 993-3733  
NPI/License #:  
1013064401 / 10274  
ADA Accessible: &Yes  
Special Services/Skills:

**78229**
**Freyre, Arthur E., LPC**

Ikare Mood Trauma  
Recovery Clinic  
8401 Datapoint Dr  
Ste.900  
San Antonio, TX 78229  
(844) 312-9422  
NPI/License #:  
1982945879 / 66644  
ADA Accessible: &Yes  
Language(s): Spanish  
Special Services/Skills:

**Universal City**
**78148**
**Gonzalez, Kristie K.,  
MS**

Alba Wellness  
433 Kitty Hawk Rd  
Suite 219  
Universal City, TX  
78148  
(210) 556-1280  
NPI/License #:  
1982366886 / 81290  
ADA Accessible: &Yes  
Special Services/Skills:

**Leaver, Patricia, MA**

Alba Wellness  
433 Kitty Hawk Rd Ste  
219  
Universal City, TX  
78148  
(210) 566-1280  
M-F, 8am-5pm  
NPI/License #:  
1336806595 / 77835  
ADA Accessible: &Yes  
Special Services/Skills:

**Psychiatric Nurse  
Practitioner  
San Antonio**
**78217**
**Kimeli-Pope, Lydia,  
MSN**

Insight Mental Wellness  
Pa  
10807 Perrin Beitel Rd  
Ste 300  
San Antonio, TX 78217  
(210) 245-7862  
NPI/License #:  
1699306837  
Credentials and Board  
Certifications: †  
Psychiatric Nurse  
Practitioner  
ADA Accessible: &Yes  
Special Services/Skills:

**Tolani, Gloria O., NP**

Insight Mental Wellness  
Pa  
10807 Perrin Beitel Rd  
Ste 300  
San Antonio, TX 78217  
(210) 245-7862  
NPI/License #:  
1558881169  
ADA Accessible: &Yes  
Language(s): Spanish  
Special Services/Skills:

**Villarreal,  
Estrella-Cather B.,  
APRN**

Insight Mental Wellness  
Pa  
10807 Perrin Beitel Rd  
Ste 300  
San Antonio, TX 78217  
(210) 245-7862  
NPI/License #:  
1780286039 / 1017820  
ADA Accessible: &Yes  
Special Services/Skills:

**78229**
**Oladosu, Olubunmi  
C., MSN**

Zenith Psychiatry  
5282 Medical Dr Ste  
605  
San Antonio, TX 78229  
(817) 323-0900  
M-Th, 8am-7pm F,Sa,  
8am-7:30pm  
NPI/License #:  
1053903476 / 103338  
ADA Accessible: &Yes  
Special Services/Skills:

**Psychiatry  
San Antonio**
**78229**
**Furlin, James R., LPC**

Progressive Behavioral  
Health  
4242 Medical Dr, Suite  
6300  
San Antonio, TX 78229  
(281) 993-3733  
M-F, 9am-5pm  
NPI/License #:  
1619987633  
ADA Accessible: &Yes  
Language(s): Spanish  
Special Services/Skills:

**78259**
**Kumar, Mahesh, MD**

Kumar Bhp  
17720 Corporate  
Woods Dr  
San Antonio, TX 78259  
(210) 896-4539  
M-F, 8am-5pm  
NPI/License #:  
1871835900 / S9728  
Credentials and Board  
Certifications: †  
Psychiatry  
ADA Accessible: &Yes  
Language(s): Hindi,  
Sindhi, Urdu  
Special Services/Skills:

**No new providers in network at this time.**

---

**If you have questions**, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. The call is free. **For more information**, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).



**Home Health Agency  
Somerset**

**Home Health  
Agency  
San Antonio**

78228

**Home Nursing &  
Therapy Svc**

Serving This Area  
Bexar, TX 78228  
(210) 822-8807  
NPI/License #:  
1346266723 / 10115  
ADA Accessible: &Yes  
Special Services/Skills:

78238

**Thrive Skilled  
Pediatric Care**

6100 Bandera Rd Ste  
305  
San Antonio, TX 78238  
(210) 868-6120  
NPI/License #:  
1619501590 / 19920  
ADA Accessible: &Yes  
Special Services/Skills:

**Somerset**

78069

**Blessed Home Health  
Svcs**

Serving This Area  
Bexar, TX 78069  
(713) 773-0999  
NPI/License #:  
1265723852  
ADA Accessible: &Yes  
Special Services/Skills:

## C1. Long-Term Services and Supports: Assisted Living/Respite Care

---

---

**No new providers in network at this time.**



---

**No new providers in network at this time.**

## C1. Long-Term Services and Supports: Emergency Response System

---

---

**No new providers in network at this time.**



---

**No new providers in network at this time.**

**Home Delivered Meals  
San Antonio**

---

**Home Delivered  
Meals  
San Antonio**

**78228**

**Christian Senior  
Services** 🌐

Serving This Area  
Bexar, TX 78228  
(210) 735-5115

NPI/License #:  
1114075959

ADA Accessible: & Yes

Special Services/Skills:

---

**If you have questions**, please call Amerigroup STAR+PLUS MMP at

1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. The call

is free. **For more information**, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).






**Dme & Supplies  
San Antonio**



**Dme & Supplies  
San Antonio**

**78228**

**Medwheels** 

Serving This Area  
Bexar, TX 78228  
(210) 533-9457  
NPI/License #:  
1699727842 /  
D0013211  
ADA Accessible:  Yes  
Special Services/Skills:

**Mercy Medical  
Equipment Company**

  
Serving This Area  
Bexar, TX 78228  
(210) 224-9714  
NPI/License #:  
1508966904 / 89373  
ADA Accessible:  Yes  
Special Services/Skills:

## C1. Long-Term Services and Supports: Minor Home Modifications

---



---

**No new providers in network at this time.**





Physical Therapy  
San Antonio**Physical Therapy  
Live Oak****78233**

**Ellis, Alyson, DPT**   
Texas Physical  
Therapy Specialists  
7505 N Loop 1604 E  
Ste 101  
Live Oak, TX 78233  
(210) 658-8483  
NPI/License #:  
1932512464  
ADA Accessible:  Yes  
Special Services/Skills:

**Texas Physical  
Therapy Specialists**   
7505 N Loop 1604 E  
Ste 101  
Live Oak, TX 78233  
(210) 658-8483  
NPI/License #:  
1689781338  
ADA Accessible:  Yes  
Special Services/Skills:

**San Antonio****78213**



**Dobson, Reid C., DPT**   
Texas Physical  
Therapy Specialists  
1973 Nw Loop 410 Ste  
102  
San Antonio, TX 78213  
(210) 812-3827  
NPI/License #:  
1801562186 / 1349698  
ADA Accessible:  Yes  
Special Services/Skills:

**Ellis, Alyson, DPT**   
Texas Physical  
Therapy Specialists  
1973 Nw Loop 410 Ste  
200  
San Antonio, TX 78213  
(210) 812-3827  
NPI/License #:  
1932512464  
ADA Accessible:  Yes  
Special Services/Skills:

**78223**

**Ellis, Alyson, DPT**   
Texas Physical  
Therapy Specialists  
2902 Goliad Rd Ste  
101  
San Antonio, TX 78223  
(210) 904-0440  
NPI/License #:  
1932512464  
ADA Accessible:  Yes  
Special Services/Skills:



**78229**


**Johnson, Emily M.,  
DPT**   
Easter Seal  
Rehabilitation Center  
Inc  
2203 Babcock Rd  
San Antonio, TX 78229  
(210) 614-3911  
NPI/License #:  
1962715177 / 1175213  
ADA Accessible:  Yes  
Special Services/Skills:


**78240**

**Ellis, Alyson, DPT**   
Texas Physical  
Therapy Specialists  
9618 Heubner Rd Ste  
219  
San Antonio, TX 78240  
(210) 714-5810  
NPI/License #:  
1932512464  
ADA Accessible:  Yes  
Special Services/Skills:

**78250**



**Ellis, Alyson, DPT**   
Texas Physical  
Therapy Specialists  
9160 Guilbeau Rd  
San Antonio, TX 78250  
(210) 764-3600  
NPI/License #:  
1932512464  
ADA Accessible:  Yes  
Special Services/Skills:

**Texas Physical  
Therapy Specialists**   
8425 Bandera Rd Ste  
170  
San Antonio, TX 78250  
(210) 764-3600  
NPI/License #:  
1689781338  
ADA Accessible:  Yes  
Special Services/Skills:

9160 Guilbeau Rd  
San Antonio, TX 78250  
(210) 764-3600  
NPI/License #:  
1689781338  
ADA Accessible:  Basic  
E EB IB P R  
Special Services/Skills:

**78251**

**Ellis, Alyson, DPT**   
Texas Physical  
Therapy Specialists  
3303 Rogers Rd Ste  
220  
San Antonio, TX 78251  
(210) 585-4270  
NPI/License #:  
1932512464  
ADA Accessible:  Yes  
Special Services/Skills:

**Texas Physical  
Therapy Specialists**   
1919 Rogers Rd Ste  
102  
San Antonio, TX 78251  
(210) 585-4270  
NPI/License #:  
1689781338  
ADA Accessible:  Yes  
Special Services/Skills:

**78258**

**Ellis, Alyson, DPT**   
Texas Physical  
Therapy Specialists  
300 E Sonterra Blvd  
Ste 210  
San Antonio, TX 78258  
(210) 494-4500  
NPI/License #:  
1932512464  
ADA Accessible:  Yes  
Special Services/Skills:

ADA Accessible = Americans with Disabilities Act

 Accessible to people with disabilities

**No new providers in network at this time.**



**Speech Therapy /  
Pathology  
San Antonio**

**78213**

**O'doran, Kayla R., MS**



Slptele  
1100 Nw Loop 410 Ste  
700  
San Antonio, TX 78213  
(877) 757-8353  
NPI/License #:  
1275021438 / 116009  
ADA Accessible: &Yes  
Special Services/Skills:

**78229**

**Campbell, Lindsey M.,  
MA**



Easter Seal  
Rehabilitation Center  
Inc  
2203 Babcock Road  
San Antonio, TX 78229  
(210) 614-3911  
M-F, 9am-5pm  
NPI/License #:  
1932443348 / 106674  
ADA Accessible: &Yes  
Special Services/Skills:

**No new providers in network at this time.**

---

**If you have questions**, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. The call is free. **For more information**, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).



---

**No new providers in network at this time.**

**Pest Control  
San Antonio**

---

**Pest Control  
San Antonio**

78212

**Tejas Pest Control** 🌐

Serving This Area

Bexar, TX 78212

(210) 212-6700

NPI/License #:

ADA Accessible:  Yes

Special Services/Skills:

---

If you have questions, please call Amerigroup STAR+PLUS MMP at

1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. The call

is free. For more information, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).





---

**Note:** Medicare covers **acupuncture services** when they are medically necessary. For Medicare-covered acupuncture services, you must use an acupuncturist who is in our plan *and* approved by Medicare.

To find acupuncturists who can provide Medicare-covered services, please look for ★ next to the provider's name. If there is no ★ next to a provider's name, please contact them before your visit to make sure they are approved for Medicare-covered acupuncture services.

For **routine/supplemental acupuncture**, you may choose any of the acupuncturists listed in this section. If there are not any providers listed below, please contact Member Services to find providers in your area.

Please check your *Evidence of Coverage (EOC)* or call Member Services at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. local time, for more details about your acupuncture benefit.

**No new providers in network at this time.**

**No new providers in network at this time.**



---

---

## Transportation

### Access2Care

#### Nonemergency Medical Transportation (NEMT) Services

What are NEMT services?

NEMT services provide **transportation to covered health-care services** for MMP members who have no other means of transportation. Such transportation includes rides to the doctor, dentist, hospital, pharmacy, and other places an individual receives Medicaid services. NEMT services do NOT include ambulance trips or emergency transportation. To make a reservation, call Access2Care 1-844-869-2767 (TTY: 711). For Medical Emergencies please call 911.





**Dentistry  
Leon Valley**

**Note:** Our plan has an exclusive contract with **Liberty Dental** for routine dental care. Your dental benefit includes routine dental care. You will need to go to a provider with the Liberty Dental network.

To find a provider for your **medical dental care**, go to the Specialty Care Providers section of this directory. For medical dental care to be covered, you have to use a dental provider in our plan (in-network doctor). Covered medical dental care is limited to certain conditions. Refer to your Amerigroup STAR+PLUS MMP Member Handbook for medical dental care available and benefit limitation amounts.

**Dentistry  
Leon Valley**

**78238**



**Omo-Okhuasuyi, Aiyevbekpen, DDS**   
 Topaz Dentistry  
 5601 Bandera Rd  
 Leon Valley, TX 78238  
 (210) 521-1733  
 Mon-09:00:00  
 am-06:00pm;Tue-09:00:00  
 am-06:00pm;Wed-09:00:00  
 am-06:00pm;Thu-09:00:00  
 am-06:00pm;Fri-09:00:00  
 am-06:00pm;Sat-09:00:00  
 am-02:00pm  
 NPI/License #: 1609531839 / 37989  
 ADA Accessible:  Yes  
 Special Services/Skills:

**San Antonio**



**78220**

**Jadhav, Gayatri, DDS**   
 Access Dental Of White  
 1810 S. Ww White Rd  
 San Antonio, TX 78220  
 (210) 337-1438  
 Mon-09:00:00  
 am-07:00pm;Tue-09:00:00  
 am-07:00pm;Wed-09:00:00  
 am-07:00pm;Thu-09:00:00  
 am-07:00pm;Fri-09:00:00  
 am-07:00pm;Sat-09:00:00  
 am-05:00pm  
 NPI/License #: 1659047447 / 37746  
 ADA Accessible:  Yes  
 Language(s): Spanish, Vietnamese  
 Special Services/Skills:

**78221**

**Jadhav, Gayatri, DDS**   
 Access Dental Of Pleasanton  
 803 S.W. Military Drive,  
 Suite 132  
 San Antonio, TX 78221  
 (210) 923-2337  
 Mon-09:00:00  
 am-07:00pm;Tue-09:00:00  
 am-07:00pm;Wed-09:00:00  
 am-07:00pm;Thu-09:00:00  
 am-07:00pm;Fri-09:00:00  
 am-07:00pm;Sat-09:00:00  
 am-05:00pm  
 NPI/License #: 1659047447 / 37746  
 ADA Accessible:  Yes  
 Language(s): Spanish, Vietnamese  
 Special Services/Skills:

**78224**

**Jadhav, Gayatri, DDS**   
 Access Dental Of Zarzamora  
 7010 S. Zarzamora St,  
 Ste 113  
 San Antonio, TX 78224  
 (210) 921-0603  
 Mon-09:00:00  
 am-07:00pm;Tue-09:00:00  
 am-07:00pm;Wed-09:00:00  
 am-07:00pm;Thu-09:00:00  
 am-07:00pm;Fri-09:00:00  
 am-07:00pm;Sat-09:00:00  
 am-05:00pm  
 NPI/License #: 1659047447 / 37746  
 ADA Accessible:  Yes  
 Special Services/Skills:

If you have questions, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. The call is free. For more information, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).



78231

**Jadhav, Gayatri, DDS**

Medico Md  
4315 Fredericksburg  
Road, Suite 100A  
San Antonio, TX 78231  
(210) 399-3958  
Mon-09:00:00  
am-07:00pm;Tue-09:  
00:00  
am-07:00pm;Wed-09:  
00:00  
am-07:00pm;Thu-09:  
00:00  
am-07:00pm;Fri-09:00:  
00  
am-07:00pm;Sat-09:00:  
00 am-05:00pm  
NPI/License #:  
1659047447 / 37746  
ADA Accessible: &Yes  
Language(s): Spanish  
Special Services/Skills:

**Note:** Our plan has an exclusive contract with **Superior Vision** for **routine eye care**. Your vision benefit includes routine eye care. You will need to go to a Superior Vision provider listed in this section.

To find providers for your medical eye care, go to the Specialty Care Providers section of this directory. For medical eye care to be covered, you have to use an eye doctor in our plan (in-network doctor). Covered **medical eye care** is limited to certain conditions. Refer to your Amerigroup STAR+PLUS MMP Member Handbook for medical eye care available and benefit limitation amounts.

**No new providers in network at this time.**

---

**If you have questions**, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. The call is free. **For more information**, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).



---

**Note:** Our plan has an exclusive contract with **Hearing Care Solutions** for **hearing services**. Your hearing benefit includes hearing and balance tests, and medically necessary hearing aids.

Refer to your Amerigroup STAR+PLUS MMP Member Handbook for medical hearing care available and benefit limitation amounts. To find a provider, see the listed providers, call 1-855-312-2545 (TTY: 711) or visit the website at <https://hearingcaresolutions.com/anthem>.

**No new providers in network at this time.**

**No new providers in network at this time.**





---

**No new providers in network at this time.**

**No new providers in network at this time.**



---

**No new providers in network at this time.**

**No new providers in network at this time.**



---

**No new providers in network at this time.**

---

## D. List of network pharmacies

This part of the Directory provides a list of pharmacies in Amerigroup STAR+PLUS MMP's network. These network pharmacies are pharmacies that have agreed to provide prescription drugs to you as a member of the plan.

We also list pharmacies that are in our network but are outside Bexar County in which you live. You may also fill your prescriptions at these pharmacies. Please contact Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. local time, for additional information.

- Amerigroup STAR+PLUS MMP members must use network pharmacies to get prescription drugs except in emergency or urgent care situations.
- If you go to an out-of-network pharmacy for prescriptions when it is not an emergency, you will have to pay out of pocket for the service. Read the Amerigroup STAR+PLUS MMP's *Member Handbook* for more information.
- This Directory may not list all network pharmacies.
  - We may have added or removed some network pharmacies from our plan after we published this Directory.

For up-to-date information about Amerigroup STAR+PLUS MMP network pharmacies in your area, please visit our website at [www.myamerigroup.com/TXmmp](http://www.myamerigroup.com/TXmmp) or call Member Services at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. local time. The call is free.

To get a complete description of your prescription coverage, including how to fill your prescriptions, please read the *Member Handbook* and Amerigroup STAR+PLUS MMP's *List of Covered Drugs*. The *List of Covered Drugs* is also online at [www.myamerigroup.com/TXmmp](http://www.myamerigroup.com/TXmmp).

### D1. How to identify pharmacies in Amerigroup STAR+PLUS MMP's network

Along with retail pharmacies, your plan's network of pharmacies includes:

- Mail-order pharmacies send covered prescription drugs to members through the mail or shipping companies.
- Home infusion pharmacies prepare prescription drugs that are given through a vein, within a muscle, or in another non-oral way by a trained provider in your home.
- Long-term care (LTC) pharmacies serve residents of long-term care facilities, such as nursing homes.
- Indian Health Service/Tribal/Urban Indian Health Program (I/T/U) pharmacies
- Specialty Pharmacy – Pharmacies that supply drugs requiring special handling and instructions in their use.
- You are not required to continue going to the same pharmacy to fill your prescriptions.
- You are not required to use a mail order pharmacy to fill your prescriptions.



**If you have questions**, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m.. The call is free. **For more information**, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).

## D2. Long-term supplies of prescriptions

- **Mail-Order Programs.** We offer a mail-order program that allows you to get up to a 93-day supply of your prescription drugs sent directly to your home. A 93-day supply has the same copay as a one-month supply.
- **93-Day Retail Pharmacy Programs.** Some retail pharmacies may also offer up to a 93-day supply of covered prescription drugs. **A 93-day supply has the same copay as a one-month supply.**
- You can go to any of the pharmacies in our network.



**If you have questions**, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m.. The call is free. **For more information**, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).

The Amerigroup STAR+PLUS MMP Network contains # Retail and Chain Pharmacies.

**No new providers in network at this time.**





## E2. Mail-order Pharmacy

---

You can get prescription drugs shipped to your home through our network mail order delivery program **which is called** IngenioRx. The mail order delivery program IngenioRX must get your permission before sending you any prescriptions you don't ask for yourself.

You also have the choice to sign up for automated mail order delivery through our IngenioRx Home Delivery program.

Typically, you should expect to get your prescription drugs *within 14 days* from the time that the mail order pharmacy gets the order. If you do not get your prescription drug(s) within this time, [if you would like to cancel an automatic order, or if you need to ask for a refund for prescriptions you got that you did not want or need, please contact us at 1-855-878-1784 (TTY: 711). To learn more about mail order pharmacies, refer to Chapter 5 of the *Member Handbook*.

### IngenioRx

---

#### IngenioRx Home Delivery

1-833-203-1738

TTY: 711

#### IngenioRx Specialty Pharmacy

1-833-262-1723

TTY: 711



**If you have questions**, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m.. The call is free. **For more information**, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).

**The Amerigroup STAR+PLUS MMP Network contains # Home Infusion Pharmacies.**

Home infusion pharmacies are also called specialized pharmacies. To get more information on home infusion pharmacy services, you can contact your service coordinator, the home infusion pharmacy listed in this directory, or contact Member Services at 1-855-878-1784 (TTY 711), Monday through Friday from 8 a.m. to 8 p.m. local time.

**No new providers in network at this time.**

---

**If you have questions**, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. The call is free. **For more information**, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).



---

### The Amerigroup STAR+PLUS MMP Network contains # Long-Term Care (LTC) Pharmacies.

Residents of a long-term care facility, such as a nursing home, may access their prescription drugs covered under Amerigroup STAR+PLUS MMP through the facility's pharmacy or another network pharmacy. To learn more about drug coverage in special cases, see Chapter 5 of the Member Handbook.

Long-term care (LTC) pharmacies are also called specialized pharmacies. These pharmacies supply drugs for residents of a long-term care facility, such as a nursing home. Usually, long-term care facilities have their own pharmacies. If you are a resident of a long-term care facility, we must make sure you can get the drugs you need at the facility's pharmacy. If your long-term care facility's pharmacy is not in our network, or you have any difficulty accessing your drug benefits in a long-term care facility, please contact your service coordinator or contact Member Services at 1-855-878-1784 (TTY 711), Monday through Friday from 8 a.m. to 8 p.m. local time.

**No new providers in network at this time.**

## E5. Indian Health Service / Tribal / Urban Indian Health Program (I/T/U) pharmacies

Only Native Americans and Alaska Natives have access to Indian Health Service / Tribal / Urban Indian Health Program (I/T/U) Pharmacies through Amerigroup STAR+PLUS MMP's pharmacy network. Those other than Native Americans and Alaskan Natives may be able to go to these pharmacies under limited circumstances (e.g., emergencies).

To get more information on Indian Health Service / Tribal / Urban Indian Health Program (I/T/U) Pharmacies, you can contact your service coordinator, the Indian Health Service / Tribal / Urban Indian Health Program (I/T/U) pharmacy listed in this directory, or Member Services at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. local time.



**If you have questions**, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. The call is free. **For more information**, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).

---

**The Amerigroup STAR+PLUS MMP Network contains # Clinic Pharmacies.**

**No new providers in network at this time.**

**No new providers in network at this time.**

---

**If you have questions**, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. The call is free. **For more information**, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).



---

The Amerigroup STAR+PLUS MMP Network contains # Specialty Pharmacies.

**No new providers in network at this time.**

**No new providers in network at this time.**

---

**If you have questions**, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. The call is free. **For more information**, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).





---

The Amerigroup STAR+PLUS MMP Network contains # Institutional Pharmacies.

**No new providers in network at this time.**

**Blessed Home Health Svcs**

F1. Index of Providers

**B**

Blessed Home Health Svcs .....15  
 Burris, Jerry L. ....10

**C**

Campbell, Lindsey M. ....25  
 Christian Senior Services ..20  
 Cosenza, Elena N. ....11-12  
 Cruz, Rodolfo A. ....10

**D**

Detmering, Donald G. ....10  
 Dobson, Reid C. ....23  
 Dubberke, Christine .....12  
 Dunlap, Dimitra D. ....10

**E**

Ellis, Alyson .....23

**F**

Freyre, Arthur E. ....13  
 Fulmer, Robert P. ....11  
 Furlin, James R. ....13

**G**

Garcia, Ronald K. ....10  
 Gonzalez, Kristie K. ....13

**H**

Home Nursing & Therapy Svc  
 .....15

**J**

Jadhav, Gayatri .....32-33  
 Johnson, Emily M. ....23  
 Johnson, Patricia A. ....10

**K**

Kimeli-Pope, Lydia .....13  
 Kumar, Mahesh .....13

**L**

Leaver, Patricia .....13  
 Lopez, Tiffany .....11  
 Lorenzana, Jonathan .....11

**M**

Mckinlay, Alex J. ....11  
 Medwheels .....21  
 Mercy Medical Equipment  
 Company .....21

**N**

Neagra, Christopher T. ....11

**O**

O'doran, Kayla R. ....25  
 Oladosu, Olubunmi C. ...11-13  
 Omo-Okhuasuyi,  
 Aiyevbekpen .....32

**P**

Pierre, Patrick .....10  
 Puente, Ivy .....11

**R**

Rao, Prashanth R. ....10  
 Rodriguez, Roxanne .....10

**S**

Scott, Kelley M. ....10  
 Spears, Timothy R. ....13

**T**

Tejas Pest Control .....28  
 Texas Physical Therapy  
 Specialists .....23  
 Thrive Skilled Pediatric Care  
 .....15  
 Tolani, Gloria O. ....13

**V**

Villarreal, Estrella-Cather B.  
 .....13

**If you have questions**, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. The call is free. **For more information**, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).



---

**If you have questions**, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. The call is free. **For more information**, visit [www.myamerigroup.com/TXMMP](http://www.myamerigroup.com/TXMMP).



Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan) complies with applicable Federal civil rights laws and does not discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age, or disability in its health programs and activities. Amerigroup STAR+PLUS MMP provides free aids and services to people with disabilities to communicate effectively with us and provides free language services to people whose primary language is not English such as qualified interpreters and information written in other languages. These services can be obtained by calling the customer service number on the back of your member ID card. If you believe that Amerigroup STAR+PLUS MMP has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Enrollee Advocate:

Amerigroup STAR+PLUS MMP - Complaints, Appeals, and Grievances  
Mailstop: OH0102-B325  
4361 Irwin Simpson Road  
Mason, OH 45040  
1-855-878-1784 (TTY: 711)  
Fax: 1-888-458-1406

If you need help filing a grievance, the Enrollee Advocate is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services; 200 Independence Ave., SW; Room 509F, HHH Building; Washington, D.C. 20201; 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-855-878-1784 (TTY: 711) Monday through Friday from 8 a.m. to 8 p.m. Someone who speaks English can help you. This is a free service.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-855-878-1784 (TTY: 711), Monday through Friday from 8:00 a.m. to 8:00 p.m. The call is free.

#### Arabic

يرجى الانتباه: إذا كنت تتكلم العربية، فإن خدمات المساعدة اللغوية المجانية متاحة لك. اتصل بالرقم 1-855-878-1784 (TTY: 711)، من يوم الاثنين وحتى يوم الجمعة من الساعة 8 صباحاً وحتى الساعة 8 مساءً. هذا الاتصال مجاني.

#### Chinese Traditional

注意：如果您說中文，我們將提供免費的語言協助服務。請於週一至週五上午 8:00 至晚上 8:00 致電 1-855-878-1784 (TTY: 711)。此為免付費電話。

#### Farsi

توجه: اگر به زبان فارسی صحبت می کنید، خدمات دستیار زبان به صورت رایگان در اختیار شماست. با شماره 1-855-878-1784 (TTY: 711)، از دوشنبه تا جمعه از ساعت 8:00 صبح تا 8:00 عصر تماس بگیرید. تماس رایگان است.

## French

ATTENTION : Si vous parlez français, les services d'assistance linguistique vous sont accessibles gratuitement. Appelez le 1-855-878-1784 (TTY : 711), du lundi au vendredi de 8 h à 20 h. L'appel est gratuit.

## German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistentendienste zur Verfügung. Anruf 1-855-878-1784 (TTY: 711), Montag bis Freitag von 8:00 Uhr bis 20:00 Uhr. Der Anruf ist kostenlos.

## Gujarati

સાવધાન: જો તમે ગુજરાતી બોલતા હોય, તો ભાષા સહાય સેવાઓ, તમારા માટે મફતમાં ઉપલબ્ધ છે. સોમવારથી શુક્રવાર સુધી સવારે 8:00 વાગ્યાથી સાંજના 8:00 વાગ્યા સુધી 1-855-878-1784 (TTY: 711) પર કૉલ કરો. આ ફોન સેવા મફત છે.

## Hindi

ध्यान दें: यदि आप हिन्दी बोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवाएं उपलब्ध हैं। 1-855-878-1784 (TTY: 711) पर कॉल करें, सोमवार से शुक्रवार सुबह 8:00 बजे से रात 8:00 बजे तक। कॉल निःशुल्क है।

## Japanese

注意: 日本語話者の方は無料の言語支援サービスをご利用いただけます。1-855-878-1784 (TTY:711)、月曜から金曜の午前8時～午後8時>にお電話ください。この通話は無料です。

## Korean

안내: 한국어를 사용할 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 월요일부터 금요일까지 오전 8 시에서 오후 8 시 사이에 1-855-878-1784 (TTY: 711)번으로 전화하십시오. 통화료는 무료입니다.

## Lao

ສິ່ງທີ່ຄວນເອົາໃຈໃສ່: ຖ້າທ່ານເວົ້າພາສາລາວ, ທາງເຮົາມີການບໍລິການຊ່ວຍເຫຼືອທາງພາສາ ໂດຍບໍ່ເສຍຄ່າໃຫ້ແກ່ທ່ານ. ໂທຫາໝາຍເລກ 1-855-878-1784 (TTY: 711), ວັນຈັນຫາວັນສຸກ ຕັ້ງແຕ່ 8:00 ໂມງເຊົ້າຫາ 8:00 ໂມງແລງ. ການໂທແມ່ນໂທຟຣີ.

## Russian

ВНИМАНИЕ: Если вы говорите по-русски, вам предлагаются бесплатные услуги по языковой поддержке. Звоните по номеру 1-855-878-1784 (TTY: 711) с понедельника по пятницу с 8:00 до 20:00. Звонок бесплатный.

## Spanish

ATENCIÓN: Si habla español, le ofrecemos servicios de asistencia de idiomas sin cargo. Por favor, llame al 1-855-878-1784 (TTY: 711), de lunes a viernes, de 8:00 a.m. a 8 p.m. La llamada es gratuita.

Tagalog

PAALALA: Kung nagsasalita ka ng Tagalog, magagamit mo nang walang bayad ang mga serbisyo ng tulong sa wika. Tumawag sa 1-855-878-1784 (TTY: 711), Lunes hanggang Biyernes, 8:00 a.m. hanggang 8:00 p.m. Libre ang tawag.

Urdu

تنباه: اگر آپ اردو بولتے ہیں تو، زبان کی معاونتی خدمات، مفت میں، آپ کے لئے دستیاب ہیں۔ 1-855-878-1784 پر کال کریں (TTY: 711)، پیر تا جمعہ، صبح 8:00 بجے سے رات 8:00 بجے تک۔ کال مفت ہے۔

Vietnamese

CHÚ Ý: Nếu quý vị nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ, miễn phí, cho quý vị. Xin gọi số 1-855-878-1784 (TTY: 711), Thứ Hai đến Thứ Sáu từ 8:00 sáng đến 8:00 tối. Cuộc gọi được miễn tính cước phí.





## Have questions?

Call us toll free at 1-855-878-1784 (TTY: 711)

Monday through Friday from 8 a.m. to 8 p.m. local time.

Or visit [www.myamerigroup.com/TXmmp](http://www.myamerigroup.com/TXmmp).

This directory includes providers in Bexar County. To get help finding a provider in another county or to request a complete Amerigroup STAR+PLUS MMP Provider and Pharmacy Directory for Texas, call Member Services.

Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan) is a health plan that contracts with both Medicare and Texas Medicaid to provide benefits of both programs to enrollees.