





An Anthem Company

# Provider and Pharmacy Directory for 2021

# **Bexar County, Texas**

Member Services: 1-855-878-1784 (TTY: 711) Monday through Friday from 8 a.m. to 8 p.m. local time www.myamerigroup.com/TXmmp Addendum

May 2021



## Introduction

This *Provider and Pharmacy Directory* includes information about the provider and pharmacy types in Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan) and listings of all the plan's providers and pharmacies as of the date of this Directory. The listings contain provider and pharmacy address and contact information as well as other details such as days and hours of operations, specialties, and skills. Key terms and their definitions appear in alphabetical order in the last chapter of the *Member Handbook*.

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## A. Disclaimers

- Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan) is a health plan that contracts with both Medicare and Texas Medicaid to provide benefits of both programs to enrollees.
- The List of Covered Drugs and/or pharmacy and provider networks may change throughout the year. We will send you a notice before we make a change that affects you.
- Benefits and/or copays may change on January 1 of each year.
- This Directory lists health care professionals (such as doctors, nurse practitioners, and psychologists), facilities (such as hospitals or clinics), and support providers (such as Adult Day Health and Home Health providers) that you may see as an Amerigroup STAR+PLUS MMP> member. We also list the pharmacies that you may use to get your prescription drugs.
- We will refer to these groups as "network providers" in this Directory. These providers signed a contract with us to provide you services. This is a list of Amerigroup STAR +PLUS MMP's network providers for Bexar County. A complete Directory of all 4 regions is available on Amerigroup STAR+PLUS MMP's website. You can contact 1-855-878-1784 (TTY: 711) Monday through Friday from 8 a.m. to 8 p.m. local time to ask for help with finding a provider in another county in Amerigroup STAR+PLUS MMP's plan. The call is free. You can also ask for a complete printed copy of the Directory for all 4 regions.
- ATTENTION: If you speak Spanish, language assistance services, free of charge, are available to you. Call 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. local time. The call is free.
- Si habla español, le ofrecemos servicios de asistencia de idiomas sin cargo. Llame al 1-855-878-1784 (TTY: 711), de lunes a viernes, de 8 a. m. a 8 p. m., hora local. La llamada no tiene costo.
- You can get this document for free in other formats, such as large print, braille, or audio. Call 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. local time. The call is free.
- You can make a standing request to get this and future information for free in other languages and formats. You can also make changes to your standing request if you want it

in a different language or format. Call 1-855-878-1784 (TTY: 711) Monday through Friday from 8 a.m. to 8 p.m. local time. The call is free.

- The list is up-to-date as of 5/01/2021, but you need to know that:
  - Some Amerigroup STAR+PLUS MMP network providers may have been added or removed from our network after this Directory was published.
  - Some Amerigroup STAR+PLUS MMP providers in our network may no longer be accepting new members. If you are having trouble finding a provider who will accept new members, call Member Services at 1-855-878-1784 (TTY: 711) and we will help you.
  - To get the most up-to-date information about Amerigroup STAR+PLUS MMP's network providers in your area, visit www.myamerigroup.com/TXmmp or call Member Services at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. local time. The call is free.

Doctors and other health care professionals in Amerigroup STAR+PLUS MMP's network are listed on pages 12-45. Pharmacies in our network are listed on pages 48-57. You can use the Index in the back of the Directory to find the page where a provider or pharmacy is listed.

## **B. Providers**

## B1. Key terms

This section explains key terms you'll see in our Provider and Pharmacy Directory.

- Providers are health care professionals and support providers such as doctors, nurses, pharmacists, therapists, and other people who provide care and services.
   Services include medical care, long-term services and supports (LTSS), supplies, prescription drugs, equipment and other services.
  - The term providers also includes facilities such as hospitals, clinics, and other places that provide medical services, medical equipment, and long-term services and supports.
  - Providers that are a part of our plan's network are called **network providers**.
- **Network providers** are the providers that have contracted with us to provide services to members in our plan. The providers in our network generally bill us directly for care they give you. When you see a network provider, you usually pay nothing for covered services.

- A **Primary Care Provider** (PCP) is a family doctor, OB/GYN, nurse practitioner, or physician assistant who gives you routine health care. Your PCP will keep your medical records and get to know your health needs over time. Your PCP will also give you a **referral** if you need to see a specialist or other provider.
- **Specialists** are doctors who provide health care services for a specific disease or part of the body. There are many kinds of specialists. Here are a few examples:
  - Oncologists care for patients with cancer.
  - Cardiologists care for patients with heart conditions.
  - o Orthopedists care for patients with certain bone, joint, or muscle conditions.
- You may need a **referral** to see a specialist or someone that is not your primary care provider (PCP). A **referral** means that your PCP must give you approval before you can see someone that is not your PCP. If you don't get a referral, Amerigroup STAR+PLUS MMP may not cover the service.
  - Referrals from your network PCP *or* our plan are not needed for:
    - Emergency care;
    - Urgently needed care;
    - Kidney dialysis services that you get at a Medicare-certified dialysis facility when you are outside the plan's service area; or
    - Services from a women's health specialist.
    - 24-Hour Nurse HelpLine
  - Additionally, if you are eligible to get services from Indian health providers, you
    may see these providers without a referral. We must pay the Indian health
    provider for those services even if they are out of our plan's network.
  - More information on referrals is available in Chapter 3 of the *Member Handbook.*
- You also have access to a [service coordinator and/or a service coordination team] that you choose.
  - A Service Coordinator helps you manage your medical providers and services.

 Your service coordination team helps to coordinate your care. Everyone on the service coordination team works together to make sure your care is coordinated. This means that they make sure tests and labs are done once and the results are shared with the appropriate providers. It also means that your PCP should know all medicines you take so that he or she can reduce any negative effects. Your PCP will always get your permission before sharing your medical information with other providers.

## **B2. Primary Care Provider (PCP)**

You can get services from any provider who is in our network and accepting new members.

First, you should choose a Primary Care Provider. You may be able to have a specialist act as your PCP.

Your Primary Care Provider (PCP) is your main doctor and will be responsible for providing many of your preventive and primary care services. Your PCP will help create your personal care plan and will recommend or ask for many of the services you'll get through your health plan.

Your PCP can be one of the following providers, or under certain circumstances such as pregnancy, a specialist:

- Family practice
- Internal medicine
- General practice
- OB/GYN
- Geriatrics
- Pediatricians
- Federally Qualified Health Center (FQHC)/Rural Health Clinic (RHC)

To choose a PCP, go to the list of providers on page **12** and choose a provider:

- that you use now, or
- who has been recommended by someone you trust, or
- whose offices are easy for you to get to.

- If you want help in choosing a PCP, please call Member Services at 1-855-878-1784, Monday through Friday from 8 a.m. to 8 p.m. local time. The call is free (TTY: 711). The call is free. Or, visit www.myamerigroup.com/TXmmp.
- If you have questions about whether we will pay for any medical service or care that you want or need, call Member Services and ask **before** you get the service or care.

## B3. Long-term services and supports (LTSS)

As an Amerigroup STAR+PLUS MMP member, you may be able to get long-term services and supports (LTSS), such as adult day care, nursing facility care, and more. LTSS help for people who need assistance to do everyday tasks like taking a bath, getting dressed, making food, and taking medicine. Most of these services are provided at your home or in your community but could be provided in a nursing home or hospital.

Your service coordinator can tell you more about available services, the eligibility requirements, and how to apply for these programs.

## B4. How to identify providers in Amerigroup STAR+PLUS MMP's network

You may need a referral to see someone who is not a Primary Care Provider. There is more information about referrals in Section B1 of this *Provider and Pharmacy Directory* on page **2**.

You must get all of your covered services from providers within our network. If you go to providers who are not in Amerigroup STAR+PLUS MMP's network (without prior authorization or approval from us), you will have to pay the bill.

A **prior authorization** is an approval from Amerigroup STAR+PLUS MMP before you can get a specific service, drug, or see an out-of-network provider. Amerigroup STAR+PLUS MMP may not cover the service or drug if you don't get approval.

The exceptions to this rule are when you need urgent or emergency care or dialysis and cannot get to a provider in the plan, such as when you are away from home. You can also go outside the plan for other non-emergency services if Amerigroup STAR+PLUS MMP gives you permission first.

• You may change providers within the network at any time during the year. If you have been going to one network provider, you do not have to keep going to that same provider. For some providers, you may need a referral from your PCP.

- Amerigroup STAR+PLUS MMP works with all the providers in our network to accommodate the needs of people with disabilities. The list of network providers below includes information about the accommodations they provide.
- If you need to see a provider and are not sure if they offer the accommodations you need, Amerigroup STAR+PLUS MMP can help you. Talk to your *service coordination team or service coordinator* for assistance.

## B5. How to find Amerigroup STAR+PLUS MMP providers in your area

This directory is organized by the types of providers and where they're located. To find network providers close to your home:

- First, look up the type of provider you need
- Then, look up the city or town to find out which providers serve that community

You can also contact Member Services for help. Call us at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. local time. The call is free.

## B6. List of network providers

This Directory of Amerigroup STAR+PLUS MMP's network providers contains:

- Health care professionals including primary care physicians, specialists, and mental health providers, such as outpatient behavioral health providers; and
- Facilities including hospitals, nursing facilities, and mental health facilities; and
- **Support providers** including those providing adaptive aids/medical equipment, adult foster care, assisted living, cognitive rehabilitation therapy, day activity and health services, dental services, emergency response services, employment assistance, financial management services, home delivered meals, minor home modifications, nursing services, occupational therapy, personal assistance services, physical therapy, respite, speech therapy, supported employment, and transition assistance services.

Providers are listed in alphabetical order by last name. You can also find the provider's name and the page where the provider's additional contact information is in the Index at the end of the Directory. Providers are also listed in alphabetical order by last name in the Index. In addition to contact information, provider listings also include specialties and skills, for example, such as languages spoken or completion of cultural competence training.

**Cultural competence training** is additional instruction for our health care providers that helps them better understand your background, values, and beliefs to adapt services to meet your social, cultural, and language needs.

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You may receive services from any of the providers on this list. For some services, you may need a referral from your PCP.

Primary Care Providers (PCPs)	9
General Practice	0
Family Medicine	1
Internal Medicine	3
Specialists	54
Behavioral Health Providers	11
Long-Term Services and Supports: Adult Day Care	0
Long-Term Services and Supports: Primary Home Care/Nursing Services	1
Long-Term Services and Supports: Assisted Living/Respite Care	1
Long-Term Services and Supports: Adult Foster Care	0
Long-Term Services and Supports: Emergency Response System	0
Long-Term Services and Supports: Nursing Facility	0
Long-Term Services and Supports: Home Delivered Meals	0
Long-Term Services and Supports: Adaptive Aids/Medical Equipment	1
Long-Term Services and Supports: Minor Home Modifications	0
Long-Term Services and Supports: Physical Therapy	14
Long-Term Services and Supports: Occupational Therapy	0
Long-Term Services and Supports: Speech Therapy	0
Long-Term Services and Supports: Employment Assistance	0
Long-Term Services and Supports: Supported Employment	0
Ancillary Providers	0
Acupuncture Providers	0
Chiropractic Providers	0
Dental Providers	12

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Vision Care Providers	0
Hearing Care Providers	0
Hospitals	0
Skilled Nursing Facilities (SNF)	1
Nursing Facilities (NF)	0
Urgent Care Centers	1
Federally Qualified Health Centers	0
Retail and Chain Pharmacies	0
Home Infusion Pharmacies	0
Long-Term Care (LTC) Pharmacies	0
Clinic Pharmacies	0
Inpatient Hospital Pharmacies	0
Specialty Pharmacies	0
Community/Retail Pharmacies	0
Institutional Pharmacies	0

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# **B7.** Icons, Definition and Legend

You may find these symbols next to provider names and addresses.

A	Provider/facility case members of the aged population
В	Provider/facility sees members of the aged population.
_	Provider/facility sees patients with behavioral health needs.
ተ **	Provider is board certified.
	Ongoing training is offered to this provider.
	Nearby access to public transportation.
н	Provider/facility sees patients diagnosed as HIV positive.
	Provides extended day supply.
•	E-prescribing available.
•	Pharmacy is open 24 hours a day.
$\diamond$	Treats patients of all ages unless otherwise noted.
ę.	Accessible to People with Disabilities
Û	Provider has completed culturally competent care training
	offered by the U.S. Department of Health & Human Services
*	Provider is not accepting new patients at this time.
(	Offers Telemedicine, Telehealth, or Telemonitoring Services
•	Provider has an after-hours contact number.
Basic	Basic access demonstrates facility site access for the members
Dasic	with disabilities to parking, building, elevator, doctor's office,
	exam room, and restroom.
Limited	Limited access demonstrates facility site access for the members
	with a disability is missing or is incomplete in one or more
	features for parking, building, elevator, doctor's office, exam
	room and restroom.
Р	Parking spaces, including van accessible space(s), are
Parking	accessible. Pathways have curbed ramps between the
	parking lot, office and at drop off locations.
EB	Curbed ramps and other ramps to the building are wide enough
Exterior Building	for a wheelchair or scooter. Handrails are provided on both sides
g	of the ramp. There is an "accessible" entrance to the building.
	Doors are wide enough to let a wheelchair or scooter user enter
	and have handles that are easy to use.
IB Interior Duilding	Doors open wide enough to let a wheelchair or scooter user
Interior Building	enter, and have handles that are easy to use. Interior ramps are
	wide enough and have handrails. Stairs, if present, have
	handrails. If there is an elevator, it is available for public/patient
	use at all times the building is open. The elevator has easy to
	hear sounds and Braille buttons within reach.
	The elevator has enough room for a wheelchair or scooter to
	turn around. If there is a platform lift, it can be used without
	help.
	<u> </u>

R Restroom	The restroom is accessible and the doors are wide enough to accommodate a wheelchair or scooter and easy to open. The restroom has enough room for a wheelchair or scooter to turn around and close the door. There are grab bars which allow easy transfer from wheelchair to toilet. The sink is easy to get to and the faucets, soap, and toilet paper are easy to reach and use.
E Exam Room	The entrance to the exam room is accessible, with a clear path. The doors open wide enough to accommodate a wheelchair or scooter and are easy to open. The exam room has enough room for a wheelchair or scooter to turn around.
T Exam Table/Scale	The exam table moves up and down and the scale is accessible with handrails to assist people using wheelchairs or scooters. The weight scale is able to accommodate a wheelchair.
NPI #	A <b>National Provider Identifier</b> or <b>NPI</b> is a unique 10-digit identification number issued to health care providers by the Centers for Medicare and Medicaid Services (CMS).
M-F	Monday through Friday
M,T,W,Th, F, S, Su	Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, Sunday

# C. Amerigroup STAR+PLUS MMP's network providers

The providers in this Directory are organized alphabetically. For some services, you may need a referral from your PCP. For some services, you may need a referral from your PCP.

#### **Certified Nurse Practitioner** San Antonio

San Antonio		
Certified Nurse Practitioner	Family Medicine San Antonio	78229
<u>San Antonio</u>	78229	Elbaage, Thar Y., MD
78240 Alahmad, Snoda, NP 9130 Wurzbach Rd Ste 102 San Antonio, TX 78240 (210) 481-4455 M,Tu,Th-Sa, 9am-5pm NPI/License #: 1205323862 / 856078 Credentials and Board	Perritano, Diane M., MD © 5414 Fredericksburg Rd Ste 100A San Antonio, TX 78229 (210) 468-0800 NPI/License #: 1265439079 / K5375 ADA Accessible: &Yes Language(s): Spanish Special Services/Skills:	<ul> <li>4502 Medical Dr</li> <li>4502 Medical Dr</li> <li>San Antonio, TX 78229</li> <li>(210) 358-2015</li> <li>NPI/License #:</li> <li>1851336341</li> <li>ADA Accessible: &amp;Yes</li> <li>Language(s): Arabic</li> <li>Special Services/Skills:</li> <li>Ng, Federico R., MD ♥</li> <li>7922 Ewing Halsell Dr</li> <li>Ste 270</li> </ul>
Certifications: ↑ Certified Nurse Practitioner ADA Accessible: ৬Yes Special Services/Skills:	Family Practice Nurse Prac <u>San Antonio</u> 78240	San Antonio, TX 78229 (210) 614-2828 M-F, 9am-5pm NPI/License #: 1528061488 / J6623
78258	Alvarado, Debra K.,	ADA Accessible: &Yes Special Services/Skills:
Cantu, Monica R., NP	9130 Wurzbach Rd Ste 102 San Antonio, TX 78240	Physician Assistant <u>San Antonio</u> 78249
Ste 405 San Antonio, TX 78258 (210) 404-0000 NPI/License #: 1265849665 / 646458 ADA Accessible: &Yes Special Services/Skills: Salazar, Jessica L., NP 🖗	(210) 481-4455 M,Tu,Th-Sa, 9am-5pm NPI/License #: 1013424720 / Ap135627 ADA Accessible: ఉYes Special Services/Skills: Internal Medicine San Antonio	Oliver, Megan B., PA
NP ♥ 1139 E Sonterra Blvd Ste 405 San Antonio, TX 78258 (210) 404-0000 NPI/License #: 1679906077 / 733196 ADA Accessible: &Yes Special Services/Skills:	San Antonio 78212 Palacio, Carlos A., MD ♥ 1310 Mccullough Ave San Antonio, TX 78212 (210) 757-2200 M-F, 8am-5pm NPI/License #: 1871785535 / P1803 ADA Accessible: &Yes Special Services/Skills:	1699336321 / Pa12854 ADA Accessible: ৬Yes Special Services/Skills:

### S N

C1. Specialists

**Functional Family Therapy** 

		San Antonio
San Antonio4903 Go78215Jennings, Jessica M., MSN ♥4903 GoJennings, Jessica M., MSN ♥(210) 61. M,Tu,Th607 Camden St Ste 108NPI/LiceSan Antonio, TX 78215 (210) 253-3426 ₽ NPI/License #: 1730728056 / 772257 ADA Accessible: ₺ ₽ P Special Services/Skills: Blind/Visually Impaired, Hiv/Aids Related Issues, Homeless, Severe Mential IllnessSpecial Services/Skills: Blind/Visually Impaired, Hiv/Aids Related Issues, Homeless, Severe Mential IllnessCardiov San Antonio, TX 78235 (210) 337-2100 ₽ M-F, 8am-8pm Sa, 8am-12pm NPI/License #: 1902235310 ADA Accessible: ₺ P R Special Services/Skills: Blind/Visually Impaired, Hiv/Aids Related Issues, Substance Use DisordersOsorio, ♥ 4411 Me 120 San Anto (210) 61 NPI/Lice Special Services/Skills: Blind/Visually Impaired, Hiv/Aids Related Issues, Substance Use DisordersTrakhter D, MD € Ad11 Me 120 San Anto (210) 61 NPI/Lice ADA Acc (210) 61 NPI/Lice Special Services/Skills: Blind/Visually Impaired, Hiv/Aids Related Issues, Substance Use DisordersTrakhter D, MD € Ad11 Me 120 San Anto (210) 61 NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice NPI/Lice<	406 / 1962essible: & E P R e(s): Spanish ervices/Skills: Jally Impaired, ring Impaired, Related omelessPkwy San Antonio, TX 78 (855) 481-1149 NPI/License #: 1376834663 / Dt81 Credentials and Bo Certifications: ↑ Dietician / Nutritioni ADA Accessible: & Language(s): Span Special Services/SkonioEndocrinology Diab/Metabolism San Antoniodical Dr Ste nio, TX 78229 -5400 ise #: broit, AnatoleMroueh, Gabriela, % 11130 Christus HIs 101 San Antonio, TX 78 (210) 352-5006 NPI/License #: 1548657661 / S242 Credentials and Bo Certifications: ↑ Endocrinology Diab/Metabolism San Antonio, TX 78 (210) 352-5006 NPI/License #: 1548657661 / S242 Credentials and Bo Certifications: ↑ Endocrinology Diab/Metabolism ADA Accessible: & Special Services/SkMical Dr Ste nio, TX 78229 -5400 ise #: 267 / G8992 Ils and BoardPkwy San Antonio, TX 7820 Secial Services/Sk	Foster Care San Antonio78229Rubio, Raoul, LPC IRubio, Raoul, LPC I2040 Babcock Rd Ste 404An Antonio, TX 78229 (210) 464-7404 II253M-Th, 9am-6pm F, 9am-2pm Sa, 9am-12pm762 ADA Accessible: IArbon Pil/License #: 1750899951 / 75310 ADA Accessible: IADA Accessible: ISpecial Services/Skills: Child Welfare Protection, Severe Mential IllnessFunctional Family Therapy San AntonioMDRubio, Raoul, LPC ISpecial Services/Skills: Child Welfare Protection, Severe Mential IllnessFunctional Family Therapy San Antonio, TX 78229 (210) 464-7404 II M-Th, 9am-6pm F, 9am-2pm Sa, 9am-12pm NPI/License #: 1750899951 / 75310 ADA Accessible: I ADA Accessible: I DA Accessible: I P R Special Services/Skills: Child Welfare Protection, Severe Mential IllnessYes sishPYes sishP

# ADA Accessible = Americans with Disabilities Act & Accessible to people with disabilities

## **Gynecologic Oncology** San Antonio

Gynecologic	78258	Infectious Diseases	Fetchick, Richard J.,
Oncology San Antonio	Ding, Jennifer Y., MD	San Antonio	MD 🚱 8042 Wurbach Rd Ste
78217	0	78212	280
Mark, Jaron E., MD 8715 Village Dr Ste 116 San Antonio, TX 78217 (210) 593-5700 NPI/License #: 1073888319 / S5980 ADA Accessible: &Yes Special Services/Skills: 78258	155 E Sonterra Blvd Ste 200 San Antonio, TX 78258 (210) 593-5700 NPI/License #: 1457779027 / S7421 ADA Accessible: &Yes Special Services/Skills: Hospice And Palliative Med San Antonio	Cisneros, Luis A., MD 200 Brooklyn Ave Ste 365 San Antonio, TX 78212 (210) 224-9616 NPI/License #: 1235129263 / G1633 Credentials and Board Certifications: † Infectious Diseases	San Antonio, TX 78229 (210) 614-8100 NPI/License #: 1134119183 / G2131 Credentials and Board Certifications: † Infectious Diseases ADA Accessible: &Yes Language(s): Spanish Special Services/Skills: 8042 Wurzbach Rd Ste
Mark, Jaron E., MD 502 Madison Oak Dr Ste 120 San Antonio, TX 78258 (210) 593-5700 NPI/License #: 1073888319 / S5980 ADA Accessible: &Yes Special Services/Skills: Hematology / Oncology San Antonio 78229 Harb, Antoine J., MD ©	San Antonio 78229 Vasquez, Anjuli H., MD ↔ 4502 Medical Dr San Antonio, TX 78229 (210) 358-4000 NPI/License #: 1114360518 / R0337 ADA Accessible: &Yes Special Services/Skills: Individual & Family Support San Antonio 78229	ADA Accessible: &Yes Language(s): Spanish Special Services/Skills: Moran, Kimberly A., MD ♥ 1200 Brooklyn Ave Ste 365 San Antonio, TX 78212 (210) 224-9616 NPI/License #: 1922209733 Credentials and Board Certifications: ↑ Infectious Diseases ADA Accessible: &Yes Language(s): Spanish	8042 Wurzbach Rd Ste 225 San Antonio, TX 78229 (210) 614-8100 NPI/License #: 1134119183 / G2131 Credentials and Board Certifications: † Infectious Diseases ADA Accessible: &Yes Language(s): Spanish Special Services/Skills: <b>Gino, Tapia G., MD &amp;</b> 8042 Wurzbach Rd Ste 225 San Antonio, TX 78229 (210) 614-8100
4383 Medical Dr San Antonio, TX 78229 (210) 593-5700 NPI/License #: 1609014695 ADA Accessible: &Yes Language(s): Arabic, French Special Services/Skills: <b>Surapaneni,</b> <b>Prathibha, MD </b> 4383 Medical Dr San Antonio, TX 78229 (210) 593-5700 NPI/License #: 1548688641 / R8998 ADA Accessible: &Yes Special Services/Skills:	Harvey, Ashley, MA 4201 Medical Dr Ste 330 San Antonio, TX 78229 (210) 614-4990 NPI/License #: 1902493349 ADA Accessible: & Basic Special Services/Skills: Substance Use Disorders	Special Services/Skills: 78229 Cisneros, Luis A., MD 8042 Wurzbach Rd Ste 225 San Antonio, TX 78229 (210) 614-8100 NPI/License #: 1235129263 / G1633 Credentials and Board Certifications: † Infectious Diseases ADA Accessible: &Yes Language(s): Spanish Special Services/Skills:	NPI/License #: 1457466724 / S4064 ADA Accessible: &Yes Special Services/Skills: Jones, Jeffrey C., MD 8042 Wurzbach Rd Ste 280 San Antonio, TX 78229 (210) 614-8100 NPI/License #: 1003934647 / L8752 ADA Accessible: &Yes Special Services/Skills: 8042 Wurzbach Rd Ste 225 San Antonio, TX 78229 (210) 614-8100 NPI/License #: 1003934647 / L8752 ADA Accessible: &Yes Special Services/Skills:

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San Antonio

#### Moran, Kimberly A., MD 8042 Wurzbach Rd Ste 225 San Antonio, TX 78229 (210) 614-8100 NPI/License #: 1922209733 Credentials and Board Certifications: ↑

Infectious Diseases ADA Accessible: &Yes Language(s): Spanish Special Services/Skills:

## Maternal / Fetal Medicine <u>San Antonio</u>

### 78258

Hardy, John T., MD 502 Madison Oak Dr Ste 210 San Antonio, TX 78258 (210) 481-3000 NPI/License #: 1679632582 / R1768 ADA Accessible: &Yes Special Services/Skills:

#### Ylagan, Marissa V., MD �

502 Madison Oak Dr Ste 210 San Antonio, TX 78258 (210) 481-3000 NPI/License #: 1942266051 ADA Accessible: &Yes Special Services/Skills:

## Medical Oncology San Antonio

78229

### Harb, Antoine J., MD �

4383 Medical Dr San Antonio, TX 78229 (210) 593-5700 NPI/License #: 1609014695 ADA Accessible: &Yes Language(s): Arabic, French Special Services/Skills:

# Surapaneni,

Prathibha, MD 4383 Medical Dr San Antonio, TX 78229 (210) 593-5700 NPI/License #: 1548688641 / R8998 ADA Accessible: &Yes Special Services/Skills:

## 78258

#### Ding, Jennifer Y., MD �

155 E Sonterra Blvd Ste 200 San Antonio, TX 78258 (210) 593-5700 NPI/License #: 1457779027 / S7421 ADA Accessible: &Yes Special Services/Skills:

#### Multidimension Family Therapy <u>San Antonio</u>

#### 78229

Rubio, Raoul, LPC 2040 Babcock Rd Ste 404 San Antonio, TX 78229 (210) 464-7404 M-Th, 9am-6pm F, 9am-2pm Sa, 9am-12pm NPI/License #: 1750899951 / 75310 ADA Accessible: P R Special Services/Skills:

Child Welfare Protection, Severe Mential Illness

#### Nephrology <u>Live Oak</u>

## 78233

## Kapoor, Brijesh, MD

 ♥
 11481 Toepperwein Rd Ste 1202
 Live Oak, TX 78233
 (210) 655-8470
 NPI/License #:
 1518988104 / M7316
 ADA Accessible: & Yes
 Language(s): Hindi,
 Panjabi, Spanish
 Special Services/Skills:

## San Antonio

## 78212

Tamirisa, Srinath K., MD ♥ 1222 Mccullough Ave Ste 101 San Antonio, TX 78212 (210) 858-7604 NPI/License #: 1639372949 / N9781 Credentials and Board Certifications: ↑ Nephrology ADA Accessible: &Yes Language(s): Nepali, Spanish Special Services/Skills:

## 78229

#### Toth, Christine M., MD ↔ 4458 Medical Dr Ste

205 San Antonio, TX 78229 (210) 614-1515 NPI/License #: 1851367668 / K6730 ADA Accessible: &Yes Language(s): Spanish Special Services/Skills:

# 78232

**Nurse Practitionr Acute Care** 

## Mourad, Shadi M., MD

16620 N Us Hwy 281 Ste 300 San Antonio, TX 78232 (210) 614-1291 M-F, 8am-5pm NPI/License #: 1043424286 / N1000 ADA Accessible: &Yes Language(s): Arabic, Lithuanian, Spanish Special Services/Skills:

#### Nurse Practitionr Acute Care San Antonio

## 78212

Mclemore, Megan, NP

520 E Euclid Ave San Antonio, TX 78212 (210) 271-0606 NPI/License #: 1083218408 ADA Accessible: &Yes Special Services/Skills:

## 78215

Pequeno, Michael A., MSN © 311 Camden St Ste 102 San Antonio, TX 78215 (210) 281-9800 NPI/License #: 1467944256 / 834631 ADA Accessible: &Yes Language(s): Spanish Special Services/Skills:

78229

# Nurse Practitionr Acute Care San Antonio

Page 16

		l	
Garcia, Jacob A., NP 🕅	Pain Medicine San Antonio	Physically Disabled Waiver (Pd)	78235
4458 Medical Dr Ste 505	78223	San Antonío	Stevens, Lila E., MSN 🖗
San Antonio, TX 78229 (210) 690-7400 M-F, 8am-5pm NPI/License #: 1265068902 / 805770 ADA Accessible: &Yes Special Services/Skills: <b>Orthopaedic</b>	Vulcan, Marius D., MD	78215 Jennings, Jessica M., MSN ↔ 607 Camden St Ste 108 San Antonio, TX 78215 (210) 253-3426 II NPI/License #: 1730728056 / 772257	3327 Research Plz Ste 307 San Antonio, TX 78235 (210) 337-2100 ♀ M-F, 8am-8pm Sa, 8am-12pm NPI/License #: 1902235310 ADA Accessible: & P R
Surgery <u>San Antonio</u>	Special Services/Skills:	ADA Accessible: & 트 P R	Special Services/Skills:
78258	78229	Special Services/Skills: Blind/Visually Impaired,	Blind/Visually Impaired, Deaf/Hearing Impaired,
Sabbag Daccarett, Orlando D., MD 🏵 3619 Paesanos Pkwy	Vulcan, Marius D., MD S 5364 Fredericksburg	Deaf/Hearing Impaired, Hiv/Aids Related Issues, Homeless,	Hiv/Aids Related Issues, Substance Use Disorders
Ste 302 San Antonio, TX 78258	Rd Ste 100 San Antonio, TX 78229	Severe Mential Illness	78240
(210) 640-3163 NPI/License #:	(210) 546-1440 NPI/License #:	78224 Trevino, Daniel G., MD	Trevino, Daniel G., MD
1932516630 / S7775 ADA Accessible: &Yes Special Services/Skills:	1104142397 / Q1532 ADA Accessible: &Yes Special Services/Skills:	<ul><li>94 Briggs St Ste 400</li></ul>	9150 Huebner Rd Ste 240 San Antonio, TX 78240
Otolaryngology	78240	San Antonio, TX 78224 (210) 922-2299	(210) 576-1436 M-F, 8am-5:30pm Sa,
San Antonio 78258	Murphy, Michael L.,	NPI/License #: 1346242393 / J7700	8am-12pm NPI/License #:
Kepchar, Jessica J., DO ♥ 18518 Hardy Oak Blvd Ste 300 San Antonio, TX 78258 (210) 696-4327 NPI/License #:	MD 10007 Huebner Rd Ste 203 Bldg 2 San Antonio, TX 78240 (210) 370-7515 M-F, 08:30am-05pm NPI/License #: 1609875970	ADA Accessible: & T P R Language(s): Spanish Special Services/Skills: Blind/Visually Impaired, Deaf/Hearing Impaired, Homeless, Severe Mential Illness	1346242393 / J7700 ADA Accessible: &TPR Language(s): Spanish Special Services/Skills: Deaf/Hearing Impaired, Homeless, Severe Mential Illness
1760644322 / S3690 ADA Accessible: &Yes Special Services/Skills:	ADA Accessible: &Yes Special Services/Skills:	78229	Valdes, Nora I., MD I 4903 Golden Quail Ste 114
Special Services/Skills:		Dove, Amanda M., MD 8229 Fredericksburg Rd San Antonio, TX 78229 (210) 614-9300 M-F, 9am-3pm NPI/License #: 1952483166 / G8827 ADA Accessible: & T P R Language(s): Spanish Special Services/Skills:	114 San Antonio, TX 78240 (210) 614-0000 *₽ M,Tu,Th,F, 8am-5pm W, 1:30pm-5:30pm NPI/License #: 1124069406 / 1962 ADA Accessible: &E P R Language(s): Spanish Special Services/Skills: Blind/Visually Impaired, Deaf/Hearing Impaired, Hiv/Aids Related Issues, Homeless

?

# **Severe Mental Illness**

78258Plastic Surgery San AntonioRubio, Raoul, LPC € 2040 Babcock Rd Ste 404Severe Mental Illness San Antonio123 Stone Oak Loop San Antonio, TX 78258 (210) 495-7334 M-F, 8am-8pm Sa, 8am-12pm NPI/License #: 1972507861 / G7179 ADA Accessible: &ETP R and Accessible: &ETP R anguage(s): Spanish Special Services/Skills: Deaf/Hearing Impaired, Homeless, Severe Mential IllnessPlastic Surgery San Antonio, TX 78229 (210) 460-9220 NPI/License #: 1801491311 / 47133 ADA Accessible: &Yes Special Services/Skills: Podiatry San Antonio, TX 78256 (210) 495-7334 M-F, 8am-5:30pm Sa, 8am-12pmRubio, Raoul, LPC € 2040 Babcock Rd Ste 404 San Antonio, TX 78229 (210) 464-7404 m Mellicense #: 1750899951 / 75310 ADA Accessible: &Secial Services/Skills: Podiatry San Antonio, TX 78256 (210) 495-7334 M-F, 8am-5:30pm Sa, 8am-12pmRubio, Raoul, LPC € 2040 Babcock Rd Ste 4004 San Antonio, TX 78216 (210) 450-7320 NPI/License #: 1600 San Antonio, TX 78257 (210) 495-7334 M-F, 8am-5:30pm Sa, Bam-12pmSevere Mential IllnessSevere Mential IllnessTrevino, Daniel G., MD € 1346242393 / J7700 ADA Accessible: &E F R Language(s): Spanish Special Services/Skills: Deaf/Hearing Impaired, DAA Accessible: &Yes Special Services/Skills: Deaf/Hearing Impaired, Deaf/Hearing
Burns, Dianna M., MD 
11212 State Hwy 151       T902493349       ADA Accessible: & Tes       78229         11212 State Hwy 151       ADA Accessible: & Basic       Special Services/Skills:       Special Services/Skills:         San Antonio, TX 78251       Substance Use       Disorders       Puente-Cuellar,         NPI/License #:       1124406103 / Pa10001       ADA Accessible: & Yes       Disorders       San Antonio, TX 78229         ADA Accessible: & Yes       Language(s): Spanish       Special Services/Skills:       NPI/License #:       1962675488 / P0276         ADA Accessible: & Yes       Special Services/Skills:       Special Services/Skills:       Special Services/Skills:

#### Severe Mental Illness San Antonio

Rubio, Raoul, LPC 👀 2040 Babcock Rd Ste 404 San Antonio, TX 78229 (210) 464-7404 🛱 M-Th, 9am-6pm F, 9am-2pm Sa, 9am-12pm NPI/License #: 1750899951 / 75310 ADA Accessible: & EB IB P R Special Services/Skills: Child Welfare Protection, Severe Mential Illness

## 78240

Trevino, Daniel G., MD 9150 Huebner Rd Ste 240 San Antonio, TX 78240 (210) 576-1436 M-F, 8am-5:30pm Sa, 8am-12pm NPI/License #: 1346242393 / J7700 ADA Accessible: & T P R Language(s): Spanish Special Services/Skills:

Deaf/Hearing Impaired, Homeless, Severe Mential Illness

## 78258

Burns, Dianna M., MD <sup>(2)</sup> 123 Stone Oak Loop San Antonio, TX 78258 (210) 495-7334 M-F, 8am-8pm Sa, 8am-12pm NPI/License #: 1972507861 / G7179 ADA Accessible: & T P R Language(s): Spanish Special Services/Skills:

Special Services/Skills: Deaf/Hearing Impaired, Homeless, Severe Mential Illness Trevino, Daniel G., MD ♥ 123 Stone Oak Loop San Antonio, TX 78258 (210) 495-7334 M-F, 8am-5:30pm Sa, 8am-12pm NPI/License #: 1346242393 / J7700 ADA Accessible: & P R Language(s): Spanish Special Services/Skills: Deaf/Hearing Impaired, Homeless, Severe Mential Illness

## Surgery, General <u>San Antonio</u>

78229

Mckinney, William B., MD ↔ 5414 Fredericksburg Rd Ste 100A San Antonio, TX 78229 (210) 468-0800 M-F, 9am-5pm NPI/License #: 1477580561 ADA Accessible: &Yes Language(s): Gujarati, Hindi, Spanish Special Services/Skills:

#### Surgical Critical Care San Antonio

78231

#### Matesick, Leslie D., DO © 11503 Nw Military Hwy Ste 202 San Antonio, TX 78231 (210) 233-6363 NPI/License #: 1144429077 Credentials and Board Certifications: ↑

Surgical Critical Care ADA Accessible: &Yes Special Services/Skills:

#### Urology <u>San Antonio</u>

#### 78233

Favazza, Terence F., MD © 12709 Toepperwein Rd Ste 206 San Antonio, TX 78233 (210) 614-4544 NPI/License #: 1760485098 / S5614

ADA Accessible: &Yes Special Services/Skills:

## 78258

Hofer, Matthias D., MD �

18915 Meisner Dr San Antonio, TX 78258 (210) 614-4544 M-F, 8am-5pm NPI/License #: 1740300649 / Q3524 Credentials and Board Certifications: † Urology ADA Accessible: & Yes Special Services/Skills:

18915 Meisner Dr San Antonio, TX 78258 (210) 499-5158 NPI/License #: 1740300649 / Q3524 Credentials and Board Certifications: ↑ Urology ADA Accessible: &Yes Special Services/Skills:

## Psychiatric Nurse Practitioner San Antonio

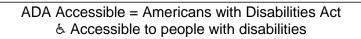
Alcohol/Substance Abuse San Antonio	Grushinski, Alexcis, MSW & 11901 Toepperwein Rd	78229	Psychiatric Nurse Practitioner San Antonio
78229	Ste 1202 Live Oak, TX 78233	Harvey, Ashley, MA I 4201 Medical Dr Ste 330	78229
Harvey, Ashley, MA 4201 Medical Dr Ste 330 San Antonio, TX 78229 (210) 614-4990 NPI/License #: 1902493349 ADA Accessible: & <sup>Basic</sup>	(210) 951-3479 NPI/License #: 1609340512 / 64282 ADA Accessible: &Yes Special Services/Skills: <b>San Antonio</b> 78233	San Antonio, TX 78229 (210) 614-4990 NPI/License #: 1902493349 ADA Accessible: & <sup>Basic</sup> Special Services/Skills: Substance Use Disorders	Straker, Monique, MSN ♥ 4242 Medical Dr Ste 6300 San Antonio, TX 78229 (210) 614-8400 NPI/License #: 1649806282
Special Services/Skills: Substance Use Disorders	Dalton, Virginia B., MSW © 11901 Toepperwein Ste	Rubio, Raoul, LPC © 2040 Babcock Rd Ste 404	ADA Accessible: &Yes Special Services/Skills:
78235 Stevens, Lila E., MSN	1202 San Antonio, TX 78233 (210) 951-3479 NPI/License #: 1104249986 / 56256 ADA Accessible: &Yes Special Services/Skills: Lic Marriage/Family Therapist San Antonio	San Antonio, TX 78229 (210) 464-7404 M-Th, 9am-6pm F, 9am-2pm Sa, 9am-12pm NPI/License #: 1750899951 / 75310 ADA Accessible: & EB IB P R Special Services/Skills: Child Welfare	
1902235310 ADA Accessible: & P R Special Services/Skills: Blind/Visually Impaired, Deaf/Hearing Impaired, Hiv/Aids Related Issues, Substance Use Disorders Lic Clinical Social	78233 Smith Spearman, Erin S., LMFT ↔ 11901 Toepperwein Rd Ste 1202 San Antonio, TX 78233 (210) 951-3479 NPI/License #: 1265717649 / 202655	Protection, Severe Mential Illness 78230 Villarreal, Gabrielle, MA © 9500 Tioga Dr Ste A San Antonio, TX 78230 (210) 616-0828	
Worker <u>Live Oak</u>	ADA Accessible: ఉYes Special Services/Skills:	NPI/License #: 1902363419 / 78733	
78233 Broussard, Shameka N., MSW ↔ 11901 Toepperwein Rd Ste 1202 Live Oak, TX 78233 (210) 951-3479 NPI/License #: 1598287385 / 52784 ADA Accessible: &Yes Special Services/Skills:	Lic Professional Counselor San Antonio 78212 Calaway, Jared, LPC 702 San Pedro Ave San Antonio, TX 78212 (210) 299-2400 NPI/License #: 1962713685 ADA Accessible: &Yes Special Services/Skills:	ADA Accessible: &Yes Special Services/Skills: 78254 Botero, Adriana, MA 10122 Sandlet Trl San Antonio, TX 78254 (210) 815-7880 NPI/License #: 1346555026 / 80218 ADA Accessible: &Yes Special Services/Skills:	

### Home Health Agency San Antonio

#### Home Health Agency San Antonio

78229

Once Upon A Time Home Health 4211 Gardendale St Ste 202A San Antonio, TX 78229 (210) 432-6623 NPI/License #: 1033527650 ADA Accessible: &Yes Special Services/Skills:



## Page 22 C1. Long-Term Services and Supports: Assisted Living/Respite Care

Residential Care/Assist Living San Antonio

Residential Care/Assist Living San Antonio

78212

Guzman Personal Care Home & 325 E Locust St San Antonio, TX 78212 (210) 735-1779 M-Sa, 12am-11:59pm NPI/License #: 1497966246 / 117609 ADA Accessible: & P R Special Services/Skills:

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## Page 24 C1. Long-Term Services and Supports: Emergency Response System

No new providers in network at this time.

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# Dme & Supplies San Antonio

## Dme & Supplies San Antonio

78228

Curitec 🛛

Serving This Area Bexar, TX 78228 (888) 878-8034 NPI/License #: 1710452701 ADA Accessible: &Yes Special Services/Skills:

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# Physical Therapy San Antonio

			30
Physical Therapy Helotes	Musselman, Stephanie L., DPT 🚱	78238	
78023	7909 Pat Booker Rd Live Oak, TX 78233	Johnston, Amanda L.,	
Bowen, Craig P., DPT	(210) 653-2400 NPI/License #:	5310 Jackwood Dr Ste	
12952 Bandera Rd Ste 107 Helotes, TX 78023 (210) 372-9600	1689781908 ADA Accessible: &Yes Special Services/Skills: San Antonio	San Antonio, TX 78238 (210) 256-0700 NPI/License #: 1366956161 / 1299423	
NPI/License #: 1720596927 / Active	78209	ADA Accessible: &Yes Special Services/Skills:	
ADA Accessible: ଌYes		·	
Special Services/Skills:	Jasso, Lynnette, DPT	78240	
<u>Live Oak</u>	5917 Broadway San Antonio, TX 78209	Constantino, Tiffany J., DPT 🚱	
78233	(210) 253-3450	21 Spurs Ln Ste 340	
Garza, Hannah M., DPT ↔ 7505 N Loop 1604 E Ste 101 Live Oak, TX 78233	NPI/License #: 1902454135 / 1321111 ADA Accessible: &Yes Special Services/Skills: Mazick Jordan DPT	San Antonio, TX 78240 (210) 798-8585 NPI/License #: 1184179459 / 1280377 ADA Accessible: &Yes	
(210) 658-8483 NPI/License #:	0	Special Services/Skills:	
1548856834	5917 Broadway San Antonio, TX 78209	Jasso, Lynnette, DPT	
ADA Accessible: &Yes Special Services/Skills:	(210) 253-3450 NPI/License #: 1063860088 / 1280752	21 Spurs Ln Ste 340 San Antonio, TX 78240	
Jasso, Lynnette, DPT	ADA Accessible: &Yes Special Services/Skills: 78217	(210) 798-8585 NPI/License #: 1902454135 / 1321111 ADA Accessible: යYes Special Services/Skills:	
(210) 314-1071 NPI/License #:	Vinson, Steven M., PT	Mazick, Jordan, DPT	
1902454135 / 1321111 ADA Accessible: &Yes Special Services/Skills: Mazick, Jordan, DPT ♀	<ul> <li>1800 Ne Loop 410 Ste</li> <li>100</li> <li>San Antonio, TX 78217</li> <li>(210) 247-6335</li> <li>NPI/License #:</li> <li>14040520</li> </ul>	<ul> <li>21 Spurs Ln Ste 340</li> <li>San Antonio, TX 78240</li> <li>(210) 798-8585</li> <li>NPI/License #:</li> <li>1063860088 / 1280752</li> <li>A Assessible: b Yes</li> </ul>	
12413 Judson Rd Ste 100 Live Oak, TX 78233	1487666897 / 1048528 ADA Accessible:	ADA Accessible: &Yes Special Services/Skills:	
(210) 314-1071 NPI/License #:	78223	78253	
1063860088 / 1280752 ADA Accessible:	Robledo, Juan, PT 7003 S New Braunfels Ave Ste 114 San Antonio, TX 78223 (210) 892-0359 NPI/License #: 1720699754 ADA Accessible: &Yes Special Services/Skills:	Hirschhauser, Cole S., PT 11219 Potranco Rd Ste 110 Bldg A San Antonio, TX 78253 (210) 679-6900 NPI/License #: 1215536073 ADA Accessible: &Yes Special Services/Skills:	



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**If you have questions**, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. The call is free. **For more information**, visit www.myamerigroup.com/TXMMP.

**Note:** As of January 2020, Medicare covers acupuncture services for certain conditions. Please go to https://shop.amerigroup.com/medicare to find Medicare-approved acupuncture providers in your area.

The providers listed below are approved to offer you routine/supplemental acupuncture services, which are not covered by Medicare.

Please check your Evidence of Coverage (EOC) or call Customer Service for more details about your routine/supplemental acupuncture benefit.

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**If you have questions**, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. The call is free. **For more information**, visit www.myamerigroup.com/TXMMP.

**Note:** Our plan has an exclusive contract with Liberty Dental for **routine dental care**. Your dental benefit includes routine dental care. You will need to go to a provider with the Liberty Dental network.

To find a provider for your **medical dental care**, go to the Specialty Care Providers section of this directory. For medical dental care to be covered, you have to use a dental provider in our plan (in-network doctor). Covered medical dental care is limited to certain conditions. Refer to your Amerigroup STAR+PLUS MMP Member Handbook for medical dental care available and benefit limitation amounts.

Dentistry Leon Valley 78238 Fallah, Farah, DDS ↔ 5601 Bandera Rd Leon Valley, TX 78238 (210) 521-1733 Mon-09:00:00 am-06:00pm;Tue-09: 00:00 am-06:00pm;Thu-09: 00:00 am-06:00pm;Fri-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat	<b>N Valley N Farah, DDS ♥</b> Bandera Rd <b>S</b> Valley, TX 78238 <b>S</b> 521-1733       Mon-09:00:00         6:00pm;Tue-09:       0:00         0:00pm;Tue-09:       0:00         6:00pm;Wed-09:       0:00         0:00pm;Thu-09:       0:00         6:00pm;Fri-09:00:       am-06:00pm;Thu-09:         0:00pm;Sat-09:00:       am-06:00pm;Sat-09:00:         6:00pm;Sat-09:00:       am-06:00pm;Sat-09:00:         0:00pm;Sat-09:00:       am-06:00pm;Sat-09:00:	San Antonio         78223         Fallah, Farah, DDS ♥         3850 S. New Braunsfel         Ave, Suite 101         San Antonio, TX 78223         (210) 485-1859         Mon-08:00:00         am-05:00pm;Tue-08:         00:00         am-05:00pm;Wed-08:         00:00         am-05:00pm;Thu-08:         00:00         am-05:00pm;Fri-08:00:         00         am-05:00pm;Sat-09:00:         00 am-06:00pm         NPI/License #:         1356786578 / 33818         ADA Accessible:No         Special Services/Skills:	Mistretta, Maressa, DMD 3850 S. New Braunsfel Ave, Suite 101 San Antonio, TX 78223 (210) 485-1859 Mon-08:00:00 am-05:00pm;Tue-08: 00:00 am-05:00pm;Wed-08: 00:00 am-05:00pm;Fri-08:00: 00 am-05:00pm;Sat-09:00: 00 am-05:00pm NPI/License #: 1154842482 / 33712 ADA Accessible:No Special Services/Skills: Patrick, Maria, DDS 3850 S. New Braunsfel Ave, Suite 101 San Antonio, TX 78223 (210) 485-1859
am-06:00pm;Thu-09: 00:00 am-06:00pm;Fri-09:00: 00 am-06:00pm;Sat-09:00: 00 am-02:00pm NPI/License #: 1356786578 / 33818 ADA Accessible:No Special Services/Skills: <b>Mistretta, Maressa,</b> <b>DMD ♥</b> 5601 Bandera Rd	am-06:00pm;Fri-09:00: 00 am-06:00pm;Sat-09:00: 00 am-02:00pm NPI/License #: 1689236481 / 35586 ADA Accessible:No Special Services/Skills: <b>Patrick, Maria, DDS ©</b> 5601 Bandera Rd Leon Valley, TX 78238	am-05:00pm;Thu-08: 00:00 am-05:00pm;Fri-08:00: 00 am-05:00pm;Sat-09:00: 00 am-06:00pm NPI/License #: 1356786578 / 33818 ADA Accessible:No	am-05:00pm;Fri-08:00: 00 am-05:00pm;Sat-09:00: 00 am-06:00pm NPI/License #: 1154842482 / 33712 ADA Accessible:No Special Services/Skills: <b>Patrick, Maria, DDS ©</b> 3850 S. New Braunsfel Ave, Suite 101
NPI/License #: 1154842482 / 33712 ADA Accessible:No Special Services/Skills:	Special Services/SKIIIS:		Special Services/Skills:

## **C1. Dental Providers**

### Dentistry San Antonio

78249	78251	<b>Tran, Ngocchi, DDS ↔</b> 6735 Fm 78 Ste #106
Nguyen, Jeanny, DDS 🕅	Nguyen, Jeanny, DDS	San Antonio, TX 78254 (210) 667-2929
4422 De Zavala Rd San Antonio, TX 78249 (210) 696-3001 Mon-09:00:00 am-06:00pm;Tue-09: 00:00 am-06:00pm;Wed-09: 00:00 am-06:00pm;Thu-09: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00;Sat-00 am-06:00;Sat-00 am-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;	9530 Potranco Rd San Antonio, TX 78251 (210) 670-9000 Mon-09:00:00 am-06:00pm;Tue-09: 00:00 am-06:00pm;Wed-09: 00:00 am-06:00pm;Thu-09: 00:00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;Sat-00;	Mon-09:00:00 am-06:00pm;Tue-09: 00:00 am-06:00pm;Wed-09: 00:00 am-06:00pm;Thu-09: 00:00 am-06:00pm;Fri-09:00: 00 am-06:00pm;Sat-09:00: 00 am-12:00pm NPI/License #: 1225312739 / 27173 ADA Accessible: &Yes Language(s): Spanish, Vietnamese Special Services/Skills:
<b>Tran, Ngocchi, DDS ♥</b> 4422 De Zavala Rd San Antonio, TX 78249 (210) 696-3001 Mon-09:00:00 am-06:00pm;Tue-09: 00:00 am-06:00pm;Thu-09: 00:00 am-06:00pm;Fri-09:00: 00 am-06:00pm;Sat-09:00: 00 am-06:00pm;Sat-09:00: 00 am-12:00pm NPI/License #: 1225312739 / 27173 ADA Accessible: &Yes Language(s): Spanish, Vietnamese Special Services/Skills:	78254 Nguyen, Jeanny, DDS	

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**Note:** Our plan has an exclusive contract with Superior Vision for **routine eye care**. Your vision benefit includes routine eye care. You will need to go to a Superior Vision provider listed in this section.

To find providers for your **medical eye care**, go to the Specialty Care Providers section of this directory. For medical eye care to be covered, you have to use an eye doctor in our plan (in-network doctor). Covered medical eye care is limited to certain conditions. Refer to your Amerigroup STAR+PLUS MMP Member Handbook for medical eye care available and benefit limitation amounts.

**Note:** Our plan has an exclusive contract with **Hearing Care Solutions** for hearing services. Your hearing benefit includes hearing and balance tests, and medically necessary hearing aids.

Refer to your Amerigroup STAR+PLUS MMP Member Handbook for medical hearing care available and benefit limitation amounts. To find a provider, see the listed providers, call 1-855-312-2545 (TTY: 711) or visit the website at https://hearingcaresolutions.com/anthem.

# Skilled Nursing Facility San Antonio

#### Skilled Nursing Facility

San Antonio

# The Sarah Roberts

French Home 🏵 1315 Texas Ave San Antonio, TX 78201 (210) 736-4238 NPI/License #: 1609873272 ADA Accessible: &Yes Special Services/Skills:

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#### Urgent Care Center Converse

## Urgent Care Center

Converse

#### Medpost Converse 🐼

8380 Fm 78 Converse, TX 78109 (210) 610-0475 NPI/License #: 1861908196 ADA Accessible: &Yes Special Services/Skills:

C2. Urgent Care Centers

ADA Accessible = Americans with Disabilities Act & Accessible to people with disabilities

# D. List of network pharmacies

This part of the Directory provides a list of pharmacies in Amerigroup STAR+PLUS MMP's network. These network pharmacies are pharmacies that have agreed to provide prescription drugs to you as a member of the plan.

We also list pharmacies that are in our network but are outside Bexar County in which you live. You may also fill your prescriptions at these pharmacies. Please contact Amerigroup STAR +PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. local time, for additional information.

- Amerigroup STAR+PLUS MMP members must use network pharmacies to get prescription drugs.
  - You must use network pharmacies except in emergency or urgent care situations.
  - If you go to an out-of-network pharmacy for prescriptions when it is not an emergency, you will have to pay out of pocket for the service. Read the Amerigroup STAR+PLUS MMP *Member Handbook* for more information.
- Some network pharmacies may not be listed in this Directory.
  - Some network pharmacies may have been added or removed from our plan after this Directory was published.

For up-to-date information about Amerigroup STAR+PLUS MMP network pharmacies in your area, please visit our website at www.myamerigroup.com/TXmmp or call Member Services at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. local time. The call is free.

To get a complete description of your prescription coverage, including how to fill your prescriptions, please read the *Member Handbook* and Amerigroup STAR+PLUS MMP's *List of Covered Drugs*. The *List of Covered Drugs* is also online at www.myamerigroup.com/TXmmp.

## D1. How to identify pharmacies in Amerigroup STAR+PLUS MMP's network

Along with retail pharmacies, your plan's network of pharmacies includes:

• Mail-order pharmacies send covered prescription drugs to members through the mail or shipping companies.

- Home infusion pharmacies prepare prescription drugs that are given through a vein, within a muscle, or in another non-oral way by a trained provider in your home.
- Long-term care (LTC) pharmacies serve residents of long-term care facilities, such as nursing homes.
- Indian Health Service / Tribal / Urban Indian Health Program (I/T/U) pharmacies
- Specialty Pharmacy Pharmacies that supply drugs requiring special handling and instructions in their use.
- You are not required to continue going to the same pharmacy to fill your prescriptions.
- You are not required to use a mail order pharmacy to fill your prescriptions.

## D2. Long-term supplies of prescriptions

- **Mail-Order Programs.** We offer a mail-order program that allows you to get up to a 93-day supply of your prescription drugs sent directly to your home. A 93-day supply has the same copay as a one-month supply.
- 93-Day Retail Pharmacy Programs. Some retail pharmacies may also offer up to a 93-day supply of covered prescription drugs. A 93-day supply has the same copay as a one-month supply.
- You can go to any of the pharmacies in our network.

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**If you have questions**, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. The call is free. **For more information**, visit www.myamerigroup.com/TXMMP.

# E2. Mail-order Pharmacy

You can get prescription drugs shipped to your home through our network mail order delivery program **which is called** IngenioRx, The mail order delivery program IngenioRX must get your permission before sending you any prescriptions you don't ask for yourself.

You also have the choice to sign up for automated mail order delivery through our IngenioRx Home Delivery program.

Typically, you should expect to get your prescription drugs *within 14 days* from the time that the mail order pharmacy gets the order. If you do not get your prescription drug(s) within this time, if you would like to cancel an automatic order, or if you need to ask for a refund for prescriptions you got that you did not want or need, please contact us at 1-855-878-1784 (TTY: 711). To learn more about mail order pharmacies, see Chapter 5 of the *Member Handbook*.

## IngenioRX

IngenioRx Home Delivery

1-833-203-1738 TTY: 711

IngenioRx Specialty Pharmacy

1-833-262-1723 TTY: 711



#### The Amerigroup STAR+PLUS MMP Network contains x Home Infusion Pharmacies.

Home infusion pharmacies are also called specialized pharmacies. To get more information on home infusion pharmacy services, you can contact your service coordinator, the home infusion pharmacy listed in this directory, or contact Member Services at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. local time.

No new providers in network at this time.

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## The Amerigroup STAR+PLUS MMP Network Contains xx Long-Term Care Pharmacies.

Residents of a long-term care facility, such as a nursing home, may access their prescription drugs covered under Amerigroup STAR+PLUS MMP through the facility's pharmacy or another network pharmacy. To learn more about drug coverage in special cases, see Chapter 5 of the *Member Handbook*.

Long-term care (LTC) pharmacies are also called specialized pharmacies. These pharmacies supply drugs for residents of a long-term care facility, such as a nursing home. Usually, long-term care facilities have their own pharmacies. If you are a resident of a long-term care facility, we must make sure you can get the drugs you need at the facility's pharmacy. If your long-term care facility's pharmacy is not in our network, or you have any difficulty accessing your drug benefits in a long-term care facility, please contact your care service coordinator, or contact Member Services at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. local time.

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## E5. Indian Health Service / Tribal / Urban Indian Health Program (I/T/U) pharmacies

Only Native Americans and Alaska Natives have access to Indian Health Service / Tribal / Urban Indian Health Program (I/T/U) Pharmacies through Amerigroup STAR+PLUS MMP's pharmacy network. Those other than Native Americans and Alaskan Natives may be able to go to these pharmacies under limited circumstances (e.g., emergencies).

To get more information on Indian Health Service / Tribal / Urban Indian Health Program (I/T/U) Pharmacies, you can contact your service coordinator, the Indian Health Service / Tribal / Urban Indian Health Program (I/T/U) pharmacy listed in this directory, or Member Services at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. local time.

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**If you have questions**, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. The call is free. **For more information**, visit www.myamerigroup.com/TXMMP.

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**If you have questions**, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. The call is free. **For more information**, visit www.myamerigroup.com/TXMMP.

## Abedi, Ali

A Abedi, Ali17 Alahmad, Snoda12	K Kapoor, Brijesh15 Kepchar, Jessica J16	Trakhtenbroit, Anatole D13 Tran, Ngocchi
Alvarado, Debra K12 B	Kim, Dean D17 M	Valdes, Nora I13, 16
Botero, Adriana19 Bowen, Craig P29 Broussard, Shameka N19 Bulathsinghala, Chinthaka P 17 Burns, Dianna M17-18 C	Mark, Jaron E.       14         Matesick, Leslie D.       18         Mazick, Jordan       29         Mckinney, William B.       18         Mclemore, Megan       15         Mistretta, Maressa       37         Montalvo, Ada M.       17         Moran, Kimberly A.       14-15	Vasquez, Anjuli H14 Villarreal, Gabrielle19 Vinson, Steven M29 Vulcan, Marius D16 Y Ylagan, Marissa V15
Calaway, Jared19 Cantu, Monica R12 Cisneros, Luis A14 Constantino, Tiffany J29	Morarl, Nimberly A 14 18 Mourad, Shadi M	
Dalton, Virginia B19 Ding, Jennifer Y14-15 Dove, Amanda M16 E	Ng, Federico R12 Nguyen, Jeanny38 O Ocampo, Gloria L13	
Elbaage, Thar Y12 Estrada, Vanessa M13 F Fallah, Farah	Oliver, Megan B	
Fries, Charles A17 G	Palacio, Carlos A12 Patrick, Maria37 Pequeno, Michael A15	
Garcia, Jacob A16 Garza, Hannah M29 Gino, Tapia G14 Grushinski, Alexcis19 Guzman Personal Care	Perritano, Diane M12 Puente-Cuellar, Napoleon A. 17 R	
Home22 H	Robledo, Juan29 Rubio, Raoul13, 15, 17-19	
Harb, Antoine J	S Sabbag Daccarett, Orlando D16 Salazar, Jessica L12 Smith Spearman, Erin S19 Stevens, Lila E13, 16, 19 Straker, Monique19 Surapaneni, Prathibha .14-15 T	
Johnston, Amanda L29 Jones, Jeffrey C14	Tamirisa, Srinath K15 Toth, Christine M15	

If you have questions, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. The call is free. For more information, visit www.myamerigroup.com/TXMMP.

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**If you have questions**, please call Amerigroup STAR+PLUS MMP at 1-855-878-1784 (TTY: 711), Monday through Friday from 8 a.m. to 8 p.m. The call is free. **For more information**, visit www.myamerigroup.com/TXMMP.

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Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan) complies with applicable Federal civil rights laws and does not discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age, or disability in its health programs and activities. Amerigroup STAR+PLUS MMP provides free aids and services to people with disabilities to communicate effectively with us and provides free language services to people whose primary language is not English such as qualified interpreters and information written in other languages. These services can be obtained by calling the customer service number on the back of your member ID card. If you believe that Amerigroup STAR+PLUS MMP has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Enrollee Advocate:

Amerigroup STAR+PLUS MMP - Complaints, Appeals, and Grievances Mailstop: OH0102-B325 4361 Irwin Simpson Road Mason, OH 45040 1-855-878-1784 (TTY: 711) Fax: 1-888-458-1406

If you need help filing a grievance, the Enrollee Advocate is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services; 200 Independence Ave., SW; Room 509F, HHH Building; Washington, D.C. 20201; 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-855-878-1784 (TTY: 711) Monday through Friday from 8 a.m. to 8 p.m. Someone who speaks English can help you. This is a free service.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-855-878-1784 (TTY: 711), Monday through Friday from 8:00 a.m. to 8:00 p.m. The call is free.

Arabic

يرجى الانتباه: إذا كنت تتكلم العربية، فإن خدمات المساعدة اللغوية المجانية متاحة لك. اتصل بالرقم 1784-878-1855-(TTY: 711)، من يوم الاثنين وحتى يوم الجمعة من الساعة 8 صباحاً وحتى الساعة 8 مساءاً. هذا الاتصل مجاني.

**Chinese Traditional** 

注意:如果您說中文,我們將提供免費的語言協助服務。請於週一至週五上午8:00 至晚上8:00 致電1-855-878-1784 (TTY: 711)。此為免付費電話。

Farsi

توجه: اگر به زبان فارسی صحبت می کنید، خدمات دستیار زبان به صورت رایگان در اختیار شماست. با شماره (TTY: 711) 850-878-1784-1، از دوشنبه تا جمعه از ساعت 8:00 صبح تا 8:00 عصر تماس بگیرید. تماس رایگان است. ATTENTION : Si vous parlez français, les services d'assistance linguistique vous sont accessibles gratuitement. Appelez le 1-855-878-1784 (TTY : 711), du lundi au vendredi de 8 h à 20 h. L'appel est gratuit.

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistenzdienste zur Verfügung. Anruf 1-855-878-1784 (TTY: 711), Montag bis Freitag von 8:00 Uhr bis 20:00 Uhr Der Anruf ist kostenlos.

Gujarati

સાવધાન: જો તમે ગુજરાતી બોલતા હોય,તો ભાષા સહાય સેવાઓ,તમારા માટે મફતમાં ઉપલબ્ધ છે. સોમવારથી શુક્રવાર સુધી સવારે 8:00 વાગ્યાથી સાંજના 8:00 વાગ્યા સુધી 1-855-878-1784 (TTY: 711) પર કૉલ કરો. આ ફોન સેવા મફત છે.

Hindi

ध्यान दें: यदि आप हिन्दी बोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवाएं उपलब्ध हैं। 1-855-878-1784 (TTY: 711) पर कॉल करें, सोमवार से शुक्रवार सुबह 8:00 बजे से रात 8:00 बजे तक। कॉल निःश्ल्क है।

#### Japanese

注意:日本語話者の方は無料の言語支援サービスをご利用いただけます。1-855-878-1784 (TTY:711)、月曜から金曜の午前8時~午後8時>にお電話ください。この通話は無料です。

#### Korean

안내: 한국어를 사용할 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 월요일부터 금요이까지 오전 8 시에서 오후 8 시 사이에 1-855-878-1784 (TTY: 711)번으로 전화하십시오. 통화료는 무료입니다.

Lao

ີ່ສົ່ງທີ່ຄວນເອົາໃຈໃສ່: ຖ້າທ່ານເວົ້າພາສາລາວ, ທາງເຮົາມີການບໍລິການຊ່ວຍເຫຼືອທາງພາສາ ໂດຍບໍ່ເສຍຄ່າໃຫ້ແກ່ທ່ານ. ໂທຫາໝາຍເລກ 1-855-878-1784 (TTY: 711), ວັນຈັນຫາວັນສຸກ ຕັ້ງແຕ່ 8:00 ໂມງເຊົ້າຫາ 8:00 ໂມງແລງ. ການໂທແມ່ນໂທຟຣີ.

Russian

ВНИМАНИЕ: Если вы говорите по-русски, вам предлагаются бесплатные услуги по языковой поддержке. Звоните по номеру 1-855-878-1784 (ТТҮ: 711) с понедельника по пятницу с 8:00 до 20:00. Звонок бесплатный.

Spanish

ATENCIÓN: Si habla español, le ofrecemos servicios de asistencia de idiomas sin cargo. Por favor, llame al 1-855-878-1784 (TTY: 711), de lunes a viernes, de 8:00 a.m. a 8 p.m. La llamada es gratuita.

#### Tagalog

PAALALA: Kung nagsasalita ka ng Tagalog, magagamit mo nang walang bayad ang mga serbisyo ng tulong sa wika. Tumawag sa 1-855-878-1784 (TTY: 711), Lunes hanggang Biyernes, 8:00 a.m. hanggang 8:00 p.m. Libre ang tawag.

#### Urdu

نتباہ: اگر آپ اردو بولتے ہیں تو، زبان کی معاونتی خدمات، مفت میں، آپ کے لئے دستیاب ہیں۔ 1784-878-855-1 پر کل کریں (TTY: 711)، پیر تا جمعہ، صبح 8:00 بجے سے رات 8:00 بجے تک۔ کال مفت ہے۔

#### Vietnamese

CHÚ Ý: Nếu quý vị nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ, miễn phí, cho quý vị. Xin gọi số 1-855-878-1784 (TTY: 711), Thứ Hai đến Thứ Sáu từ 8:00 sáng đến 8:00 tối. Cuộc gọi được miễn tính cước phí.







## Have questions?

Call us toll free at 1-855-878-1784 (TTY: 711) Monday through Friday from 8 a.m. to 8 p.m. local time. Or visit www.myamerigroup.com/TXmmp.

This directory includes providers in Bexar County. To get help finding a provider in another county or to request a complete Amerigroup STAR+PLUS MMP *Provider and Pharmacy Directory* for Texas, call Member Services.

Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan) is a health plan that contracts with both Medicare and Texas Medicaid to provide benefits of both programs to enrollees.

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