



### **Medically Intensive Children's Program (MICP)**

The Medically Intensive Children's Program provides skilled nursing services to children ages 17 and younger. These children have complex medical needs that require support from a registered nurse. Nursing services may be provided in the family home, foster homes, and in contracted medically intensive children's groups and staffed residential homes.

### **Eligibility requirements**

- Age 17 or younger
- Have complex medical needs (i.e., ventilator dependent, tracheostomy care)
- Enrolled in Washington Apple Health (Medicaid)
- Require at least four hours of continuous skilled nursing care per day

### **Services**

- In-home skilled nursing

### **Stakeholders**

- Department of Social and Health Services (DSHS) Children's Administration
- DSHS Home and Community Services Division
- Health Care Authority (HCA)
- Service providers
- Families of clients
- Community organizations
- Hospitals

### **Contact**

Amerigroup Case Management

[cmrefwash@amerigroup.com](mailto:cmrefwash@amerigroup.com)

1-855-323-4688, ext. 106-103-5173

Monday through Friday from 8 a.m. to 5 p.m.

This Medicaid program helps keep families together. It also greatly reduces the cost of in-patient hospital services where these children would typically seek care without this program. Approximately 200 children are supported through the MICP program.

705 5th Ave. South, Ste. 300  
Seattle, Washington 98104  
206-695-7081

[www.amerigroup.com/WA](http://www.amerigroup.com/WA)

## Who do families contact for information and program support?

### For help from Amerigroup Washington:

Amerigroup Case Management  
[cmrefwash@amerigroup.com](mailto:cmrefwash@amerigroup.com)  
1-855-323-4688, ext. 106-103-5173

### If you need extra help getting private duty nurses:

HCA Medical Assistance  
Customer Service Center  
1-800-562-3022 (TTY 711)

## What are individuals' rights regarding private duty nursing services under Medicaid?

The Americans with Disabilities Act (ADA) gives you or your child the right to receive your Medicaid services in your home or community — and not in a hospital or institution — if possible. This federal law requires states and Medicaid managed care plans help families get skilled private duty nursing services. Families must get timely access to these services. If you feel you aren't getting these services in a timely way, or that you aren't getting all of the services you are authorized to receive because you can't find nurses, you have the right to ask the state or managed care plan to help you.

## Who do families contact for legal assistance?

In September 2015, a group of children receiving Medicaid benefits filed a federal lawsuit against the state. The lawsuit claimed the state was violating federal Medicaid law and the ADA in providing in-home nursing care. In January 2016, a federal judge issued a preliminary injunction against the state, ordering the state to take all actions necessary to provide required in-home nursing care to the plaintiffs.

In December 2016, the plaintiffs and the state reached a settlement of the lawsuit. The settlement requires the state to take certain actions to increase the level of in-home nursing care for eligible Medicaid clients, including sharing this fact sheet with families.

For more information, contact the Northwest Justice Project:

- By phone at 206-707-7205
- Online at [www.nwjustice.org/ahr](http://www.nwjustice.org/ahr)

## The program is administered by Amerigroup in partnership with the Washington State HCA.

### How Amerigroup and the HCA work together:

#### Amerigroup:

- Determines clinical eligibility once the application is complete
- Assesses the child and determines medically necessary services, including the specific number of hours required and authorized
- Arranges timely access of medically needed services
- Sends you a written authorization letter

#### HCA:

- Provides oversight of Amerigroup provision of MICP services
- Helps families who may be experiencing difficulty obtaining private duty nursing services
- Ensures children enrolled in Apple Health (Medicaid) get needed nursing services

#### Developmental Disabilities Association:

- Determines eligibility for Developmental Disabilities (DD) waiver services
- Provides DD waiver services